ifc mall Christmas Shopping Rewards Programme 2026 - Terms and Conditions

I. General Terms and Conditions

1. ifc mall Christmas Shopping Rewards Programme 2026 (hereinafter called “Promotion”) is held from 20 November to 31 December 2026 or while stocks last (hereinafter called “Promotional Period”) in ifc mall (hereinafter called “mall”). Only valid CLUB ic Members (hereinafter called “Participant(s)”) are eligible to participate in the Promotion. The Promotion consists of two parts: "Reward 1: Same-day Spending Rewards" and "Reward 2: Top Spender Rewards".

2. Participant(s) must successfully download the “ifc mall (Hong Kong)” App or log in to the ifc mall WeChat Mini Programme (hereinafter called “App”) and register to be a CLUB ic member to receive the CLUB ic e-Gift Voucher(s), CLUB ic Conditional Dining e-Gift Voucher(s) and/or CLUB ic Conditional e-Gift Voucher(s). New registration of CLUB ic membership must be done via the App or at the Gift Redemption Counter on Podium Level 2 near Tiffany & Co. (Shop 2065) (Service hours: 10am – 9pm daily). The membership level will be reviewed daily and reflected on the next day based on the accumulated ifc Points required for an upgrade in the same calendar year. Participant(s) who are unable to download the App or unsuccessful to register to be a CLUB ic member will be regarded as withdrawing from the redemption of this Promotion. International Finance Centre Management Co., Ltd. (hereinafter called “ifc”) reserves the right to grant, refuse, suspend or terminate CLUB ic membership at its sole and absolute discretion at any time. Each eligible Participant can hold a maximum of one CLUB ic membership only. If re-application and/or multiple registrations are found, all memberships associated with the Member will be retrieved. ifc reserves the right to reject any re-application for membership by such Member.

3. Redemption and Registration Channels:

    3.1. Physical Counter Registration/Redemption - Participants must present all same-day valid original machine-printed sales receipts (with each purchase of HK$100 or above and transactions made by the same Participant) issued by valid mall merchants with corresponding electronic payment slips (including credit card, debit card, EPS, Octopus, UnionPay, Apple Pay, Google Pay, AlipayHK, AlipayCN, BoC Pay+, PayMe, WeChat Pay HK, Tap&Go), image of the payment card, image of mobile payment transaction details (if applicable), and/or relevant transaction details at the Gift Redemption Counter on Podium Level 2 near Tiffany & Co. (Shop 2065) (Service hours: 10am – 9pm daily) or at CLUB ic Lobby on Level 2, One International Finance Centre (For CLUB ic Gold Members or above only; Service hours: 10am – 8pm daily).

    3.2. Registration/Redemption - Participants must upload all eligible same-day original machine-printed sales receipts with corresponding electronic payment slips (including, debit card, EPS, Octopus, UnionPay, Apple Pay, Google Pay, AlipayHK, AlipayCN, BoC Pay+, PayMe, WeChat Pay HK, Tap&Go and online payment (excluding those online payment conducted through any third-party platforms) via the “Spending Registration” page on “ifc mall (Hong Kong)” App (hereinafter called “App”) or ifc mall WeChat Mini Programme on the day of purchase, together with image of the payment card, image of mobile payment transaction details (if applicable), and relevant transaction details. A maximum of two same-day sales receipts from two different shops, with each purchase of HK$100 or above made by the same Participant, will be counted for online reward redemption. If more than two same-day receipts are uploaded, only the two receipts with the highest transaction amount will be counted for reward redemption (ifc Point registration will still be processed for other eligible receipts). The deposit and remaining balance settlement relating to the same purchase will be deemed as one transaction; Participant may use either the deposit receipt or the balance receipt for reward redemption, and the other receipt may only be used for ifc Point registration. Any add-in or exchange of receipts to be made subsequent to the redemption will not be processed. Grace period of 7 days from the transaction date does not apply on online reward redemption. Upon verification, CLUB ic e-Gift Voucher(s), CLUB ic Conditional Dining e-Gift Voucher(s), CLUB ic Conditional e-Gift Voucher(s) and/or Pierre Marcolini Noël en Cuisine Hamper Box e-Gift Voucher(s) will be pushed to the member’s account within three days including the registration date.

3.3. Identity Verification - For rewards redemption, Participants may be required to present identification documents that bear the Participant's photograph, as requested by ifc for verification and registration.

4. Participants who cannot complete the registration on the transaction date will have a grace period of 7 days from the transaction date for CLUB ic membership registration, spending accumulation and/or voucher redemption by presenting the receipts at the physical counters mentioned above. Any spending registered after 7 days from the transaction date will not be counted. The 7-day grace period does not apply on online reward redemption.

5. Only transactions settled by electronic payment will be entitled to the Promotion (including credit card, debit card, EPS, Octopus, UnionPay, Apple Pay, Google Pay, AlipayHK, AlipayCN, BoC Pay+, PayMe, WeChat Pay HK, Tap&Go and online payment (excluding those online payment conducted through any third-party platforms). For spending with electronic payment, the amount of Eligible Payment is based on the net spending amount, which is the final amount as shown on the original payment slip. The use of any ifc Dollars, discount offers, cash rebate, any forms of credit card rebate dollars like Cash Dollars and tips will not be considered. Payments made with cash, use of ifc Dollars, purchase and use of cash vouchers, gift vouchers, gift cards, store credits and refundable deposits are not eligible. The registered Participant name must be the same as the one stated on the related electronic payment slips. ifc reserves the right to request Participants to present the relevant payment interface or identification document for verification. ifc reserves the right to request Participant(s) to present the relevant credit card, debit card, EPS, Octopus, Apple Pay interface, Google Pay interface, UnionPay, Alipay interface, WeChat Pay interface, Tap&Go interface and/or identification documents for verification purpose and ensuring all valid payment(s) have been made by the same Participant.

6. Ineligible Transaction Items: Accumulated spending amount and Eligible Payment exclude purchases made with cash or ifc Dollars, purchase or use of cash vouchers, gift vouchers or gift cards, spending in Apple Store, purchase of any 999.9 gold, gold grains, bars or deposits for the gold saving club (excluding decorative gold), telecommunications services, banking and currency exchange services, car parks, Four Seasons Hotel, Four Seasons Place, store credits, refundable deposits, stored-value cards and any value added to stored-value cards in the mall.

7. Detailed transaction particulars must be displayed on the eligible receipt, including the corresponding merchandise information, deposit and balance payment information, and unique serial number etc. The transaction(s) will be ineligible for ifc Points registration and rewards redemption if the corresponding information is not available on the receipt(s).

8. The deposit and remaining balance settlement relating to the same purchase will be deemed as one transaction. Each eligible transaction can be settled, registered and redeemed for a reward once by the same Participant only, and only the primary payer will be identified as the one to complete the transaction. Participant may use either the deposit receipt or the balance receipt for reward redemption. Once either the deposit receipt or the balance receipt has been used for redemption, the other receipt may only be used for ifc Point registration and may not be used for any additional reward redemption, even if the deposit and balance payments were made on different dates.

9. If re-application and/or multiple registrations are found, the corresponding transaction, ifc Points and redeemed reward(s) will be retrieved and cancelled. If the deposit receipt is used for redemption in any previous promotions (including but not limited to ifc mall New Year Shopping Rewards Programme 2026, ifc mall x UnionPay Spending Rewards 2026, BOC Spending Rewards 2026, ifc mall Blossom into Spring Rewards Programme 2026, ifc mall x HSBC Credit Card Red Hot Offers 2026, ifc mall Summer Shopping Rewards Programme 2026 and ifc mall Autumn Shopping Rewards), the corresponding balance settlement cannot be used for redemption in this Promotion. If re-application and/or multiple registrations are found, the corresponding transaction, ifc Points and redeemed reward(s) will be retrieved and cancelled.

10. Valid receipts and corresponding electronic payment slips will be stamped by ifc's authorised chop after redemption. Out-dated receipt(s) (that is not successfully registered online on the day of purchase), duplicate receipt(s), re-printed receipt(s), damaged receipt(s) and photocopied receipt(s) are not acceptable. Receipts that are under the same transaction (including multiple receipts split from one purchase, deposit and balance receipts) will only be entitled to

the reward redemption once, and cannot be re-used or split among multiple persons for redemption. All receipts submitted for voucher or reward redemption will not be eligible for refund or exchange. In the event that the registered transaction(s) have been refunded or exchanged, the reward(s) (including e-Gift Vouchers, Conditional Dining e-Gift Vouchers, Conditional e-Gift Vouchers, Pierre Marcolini e-Gift Vouchers or Top Spender Rewards) obtained from the transaction will be revoked and the amount of related ifc Points earned will be voided.

11. The eligible spending of a CLUB ic Master Member and an Affiliated Member is counted individually. Same transaction settled by a CLUB ic Master Member and an Affiliated Member can only be registered for redemption once; multiple registrations of the same transaction will not be processed. Each member can earn a maximum of 3,000,000 ifc Points per eligible receipt. Purple or above members and their Affiliated Members can earn an additional maximum of 3,000,000 ifc Points per eligible receipt during the birthday month of the Master Member.

12. All vouchers and rewards are non-transferable, non-refundable, cannot be re-issued, and cannot be exchanged for cash or other gifts/services. Vouchers and ifc Dollars cannot be used at the same time in each transaction. All rewards are offered according to the spending tiers. No other rewards will be allowed to substitute or exchange for different tiers. Participants are responsible for inspecting and counting the vouchers or rewards upon redemption. Redeemed vouchers cannot be returned, reissued, replaced or exchanged.

13. ifc reserves the right to capture the images of Participant(s)' sales receipts and payment slips for internal control purposes. Participant(s) who decline this arrangement will be regarded as withdrawing from the Promotion. ifc shall not be liable for any loss, damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for personal injury which is suffered or sustained, as a result of taking or using the vouchers and rewards. ifc shall not be responsible for any obligations and liabilities related to the goods and/or services provided by mall merchant(s).

14. If Participant(s) fail to provide full and clear image of the original machine-printed merchant sales receipt, image of the corresponding electronic payment slip, image of the payment card details, image of mobile payment record and accurate and complete information in the requested mandatory fields, the online gift redemption request will not be processed and will be considered unsuccessful. It is Participant's sole responsibility to ensure all images of merchant sales receipts, electronic payment slips, payment card details, mobile payment records and spending registration information submitted on the App or WeChat Mini Programme are accurate and qualify as eligible spending. ifc reserves the right to reject any dishonest or repeated submissions or submissions with inaccurate details as well as cancel the CLUB ic membership on any deliberate dishonest use of the App or WeChat Mini Programme. ifc shall not be responsible for any accident, malfunction or internet connection failure during the process of using the App or WeChat Mini Programme. Members will be solely responsible for any loss or damages to the device or loss of data that results from downloading or using any materials or contents related to the App or WeChat Mini Programme.

15. Sales personnel of mall tenants are not allowed to join this Promotion or join on behalf of any Participant(s).

16. ifc reserves the right to investigate and verify with corresponding Designated Outlets and other third parties the authenticity and any information stated on the identification document (bearing photo), card, electronic payment slip, online payment records (if applicable) and machine-printed merchant sales receipt of the retail transactions provided by eligible shopper, Member, or Affiliated Member for the purpose of the Programme (whether for Membership registration, Spending Registration, privileges or reward redemptions). If ifc knows or suspects that an eligible shopper, Member, or Affiliated Member abuses the Programme rules, including but not limited to providing ifc with inaccurate, invalid, false, incomplete, misleading or non-Member's or non-Affiliated Member's information or transaction records or breaches these terms and conditions or other terms and conditions relating to the Programme, Privileges or any services available under the Programme, ifc has the right to take any or all of the following measures without prior notice to the eligible shopper, Member, or Affiliated Member: (i) rejecting his/her Membership and/or Affiliated Membership registration, (ii) cancelling or withholding all or any of the Accumulated ifc Points, (iii) suspending all or any activities of the Member and/or Affiliated Member under the Programme, (iv) terminating his/her Membership and/or Affiliated Membership, (v) requiring payment in full of the fees of all or any of the services or Privileges the Member and/or Affiliated Member consumed or (vi) any other measures that ifc considers appropriate. An eligible shopper, Member, or Affiliated Member is required to indemnify or reimburse ifc for any loss, cost and expenses incurred or

suffered by ifc as a result of his/her breach of Programme rules. ifc reserves its right to reject the re-application for Membership and/or Affiliated Membership of such eligible shopper, Member, or Affiliated Member. Furthermore, during the Promotional Period, ifc reserves the right to refuse to accept or recognise any sales receipt(s) deemed inappropriate, suspicious and/or invalid for voucher redemption at its sole and absolute discretion at any time; for any suspected cases of dishonesty, ifc also reserves the right to seek assistance from the police.

17. The Promotion is bound by these terms and conditions. ifc reserves the right to cancel, revise or suspend all or any part(s) of the Promotion, or the terms and conditions herein contained, at any time without prior notice or reason; and may (but shall not be obliged to) give advance notice to Participant(s) in the manner it deems appropriate in such cases. The decision of ifc on all matters relating to, or in connection with, the Promotion shall be final and binding on all parties concerned. In case of discrepancies between the English and Chinese versions of these terms and conditions, the English version shall prevail.

18. All above terms and conditions shall be construed and governed by the laws of the Hong Kong Special Administrative Region of the People's Republic of China.

19. Detailed terms and conditions of CLUB ic membership are available upon request. For the full version of CLUB ic terms and conditions, please visit: https://ifc.com.hk/media/CLUB-ic-Full-TCs_EN_Aug2026.pdf .

II. Reward 1 (Same-day Spending Rewards) Terms and Conditions

20. From 20 November to 31 December 2026 or while stocks last, Participants who **spend HK$4,000 or above by electronic payment (hereinafter called "Eligible Payment") (Maximum two same-day sales receipts from two different shops, with each purchase of HK$100 or above and transactions made by the same Participant) in the mall**, **and successfully register as a CLUB ic member on the same day, are entitled to receive** the corresponding rewards as detailed in the table below

Same-day Spending (Max. 2 receipts by electronic payment)	Gift	ifc mall e-Gift Vouchers	ifc mall Conditional Dining e-Gift Vouchers	ifc mall Conditional e-Gift Vouchers
HK$4,000 - HK$9,999			HK$100	
HK$10,000 - HK$49,999		HK$100	HK$150	
HK$50,000 - HK$199,999	Pierre Marcolini Noël en Cuisine Hamper Box (1 pc)	HK$400	HK$600	HK$800
HK$200,000 or above		HK$3,000	HK$3,300	HK$2,400

21. All rewards of Reward 1 (including CLUB ic e-Gift Vouchers, CLUB ic Conditional Dining e-Gift Vouchers, CLUB ic Conditional e-Gift Vouchers and Pierre Marcolini Hamper Box e-Gift Vouchers) are offered on a first-come, first-served basis, while stocks last. In the event of rewards going out of stock, announcements will be made at the Gift Redemption Counter on Podium Level 2 as final, as well as on in-mall posters and ifc webpage without prior notice.

22. Each Participant may redeem any of the Rewards once per day during the Promotional Period. All electronic payment sales receipts uploaded/registered after the transaction date cannot be used for voucher redemption again. After redeeming vouchers, Participants will not be able to add any other receipts after the transaction date, or exchange receipts for additional redemptions of higher voucher rewards.

23. CLUB ic e-Gift Vouchers, CLUB ic Conditional Dining e-Gift Vouchers and/or CLUB ic Conditional e-Gift Vouchers are available after logging in to CLUB ic account on "ifc mall (Hong Kong)" App or ifc mall WeChat Mini Programme and can only be used at participating merchant outlets in ifc mall. Please refer to the list of participating merchants on the App. The valid period for CLUB ic e-Gift Vouchers, CLUB ic Conditional Dining e-Gift Vouchers and CLUB ic Conditional e-Gift Vouchers is from the date of issuance to 31 March 2027. Other terms and conditions of CLUB ic e-Gift Vouchers, CLUB ic Conditional Dining e-Gift Vouchers and CLUB ic Conditional e-Gift Vouchers apply.

24. **Terms and Conditions for CLUB ic e-Gift Vouchers**
    24.1. CLUB ic e-Gift Voucher(s) is applicable to participating merchants listed on the App and WeChat Mini Programme and on https://ifc.com.hk/en/voucheracceptancelist/. The list is subject to change without prior notice.
    24.2. Please refer to the App or WeChat Mini Programme for full version of terms and conditions for CLUB ic e-Gift Voucher(s).

25. **Terms and Conditions for CLUB ic Conditional Dining e-Gift Vouchers**

    25.1 CLUB ic Conditional Dining e-Gift Voucher(s) is applicable to participating merchants listed on the App and WeChat Mini Programme and on https://ifc.com.hk/en/diningvoucherlist/. The list is subject to change without prior notice.
    25.2 Each HK$50 CLUB ic Conditional Dining e-Gift Voucher can be used upon every HK$200 of eligible spending. A maximum of 16 Dining e-Gift Vouchers can be used in a single transaction - i.e. shoppers can use up to HK$800 CLUB ic Conditional Dining e-Gift Voucher for a single spending of HK$3,200 or more.
    25.3 Please refer to the App or WeChat Mini Programme for the full version of terms and conditions for CLUB ic Conditional Dining e-Gift Voucher(s).

26. **Terms and Conditions for CLUB ic Conditional e-Gift Vouchers**
    26.1 CLUB ic Conditional e-Gift Voucher(s) is applicable to participating merchants listed on the App and WeChat Mini Programme and on http://www.ifc.com.hk/en/condvoucherlist/. The list is subject to change without prior notice.
    26.2 Each HK$400 CLUB ic Conditional e-Gift Voucher can be used upon every HK$800 of eligible spending. A maximum of 10 Conditional e-Gift Voucher can be used in a single transaction - i.e. shoppers can use up to HK$4,000 CLUB ic Conditional e-Gift Voucher for a single spending of HK$8,000 or more.
    26.3 Please refer to the App or WeChat Mini Programme for full version of terms and conditions for CLUB ic Conditional e-Gift Voucher(s).

27. **Terms and Conditions for Pierre Marcolini Noël en Cuisine Hamper Box e-Gift Voucher**
    27.1 Pierre Marcolini Noël en Cuisine Hamper (Redeemable quantity: 2,500 pcs) will be dispatched in e-Gift Voucher(s) when redeemed via the ifc mall (Hong Kong) App or ifc mall WeChat Mini Programme.
    27.2 The Pierre Marcolini Noël en Cuisine Hamper e-Gift Voucher(s) are available to CLUB ic account on "ifc mall (Hong Kong)" App or ifc mall WeChat Mini Programme under "My Rewards" section. The e-Gift Voucher(s) will be valid from the date of issuance to 7 January 2027.
    27.3 After receiving the e-Gift Voucher(s), eligible member(s) must collect the physical gift(s) at Shop 1040A on Podium Level 1 (Service hours: 11am – 8pm daily).
    27.4 The Pierre Marcolini Noël en Cuisine Hamper e-Gift Voucher(s) can be used once and for one Gift redemption only.
    27.5 ifc reserves the right to cancel, revise or suspend the offer, terms and conditions without any prior notice. In case of any disputes, the decision of ifc shall be final.

III. Reward 2 (Top Spender Rewards) Terms and Conditions

28. From 20 November to 31 December 2026, CLUB ic Members with the highest accumulated successfully registered eligible electronic spending during each designated weekly period or the entire Promotional Period will receive corresponding rewards as detailed below.

Top Spender Rewards	Selection Criteria and Calculation Period	Gift^	Reference Value
Weekly Top Spender Reward	Top 3 spenders per week (Total 6 weeks, 18 winners in total)	A Dining Experience for Two with Wine Pairing at 3-Michelin-Starred Caprice, Four Seasons Hotel Hong Kong	Valued at HK$10,252 (Inclusive of 10% service charge)
Overall Top Spender Reward	Top 1 spender with the highest accumulated spending during the Promotional Period	A One-Night Stay in the Chairman Suite (1,614 sq. ft.) at Four Seasons Hotel Hong Kong	Valued at HK$45,200 (Inclusive of 10% service charge and 3% hotel accommodation tax)

29. Accumulated spending amount exclude purchases made with cash or ifc Dollars, purchase or use of cash vouchers, gift vouchers or gift cards, spending in Apple Store, purchase of any 999.9 gold, gold grains, bars or deposits for the gold saving club (excluding decorative gold), telecommunications services, banking and currency exchange services, car parks, Four Seasons Hotel, Four Seasons Place, store credits, refundable deposits, stored-value cards and any value added to stored-value cards in the mall.

30. Weekly Top Spender Reward is divided into 6 weekly counting periods: Week 1: 20 November 2026 to 26 November 2026; Week 2: 27 November 2026 to 3 December 2026; Week 3: 4 December 2026 to 10 December 2026; Week 4: 11 December 2026 to 17 December 2026; Week 5: 18 December 2026 to 24 December 2026; Week 6: 25 December 2026 to 31 December 2026.

31. In the event of a tie in accumulated spending amount, the ranking will be determined by the timestamp of successfully completing all required eligible spending registrations (based on system timestamp), with priority given to the earlier completion time. Top Spender Rewards will be calculated and verified by the system. Winners will be notified individually by phone or email within 21 days from the end date of each weekly or the entire promotional period, and must respond and complete prize claim confirmation within 7 days from the notification date. If a winner is unreachable, fails to reply within the specified period, or fails to provide valid information for identity verification, their eligibility will be automatically forfeited, and the reward will be withdrawn without reissuance or compensation. ifc reserves the right to award the prize to the next eligible member.

32. **Terms and Conditions for Dining Experience for Two with Wine Pairing at Three-Michelin-Starred Caprice, Four Seasons Hotel Hong Kong**
    - 32.1 Valid only at Caprice, Four Seasons Hotel Hong Kong, until 30 June 2027, and the dining experience must be completed on or before this date.
    - 32.2 Valid from Tuesday to Sunday only (excluding public holidays). Blackout dates include the first three days of Lunar New Year, Valentine's Day, Good Friday through Easter Monday, Mother's Day, Father's Day, as well as dates featuring special menus or events.
    - 32.3 Winners must make a reservation at least 72 hours in advance (by calling 3196 8882 or emailing caprice.HKG@fourseasons.com) and state the intention to use this reward at the time of booking.
    - 32.4 Upon arrival on the day of dining, the winner must present the physical reward voucher along with a valid identification document bearing a matching name for verification.
    - 32.5 In the event of a cancellation made less than 48 hours prior to the scheduled session, or if a winner fails to attend without prior notice, the voucher will be considered redeemed and will not be reissued. Exceptions may be considered under exceptional circumstances, such as the issuance of Typhoon Signal No. 8 or above, Black Rainstorm Warning, or other situations deemed reasonable and beyond the winner's control.
    - 32.6 This reward cannot be exchanged for cash or other items, is not applicable to in-room dining and takeaway services, and cannot be used in conjunction with any other promotions, offers, packages, or gift vouchers.

33. **Terms and Conditions for One-Night Stay in the Chairman Suite (1,614 sq. ft.) at Four Seasons Hotel Hong Kong**
    - 33.1 Valid only at Four Seasons Hotel Hong Kong until 30 June 2027, and the stay must be completed on or before this date.

33.2 Blackout dates include the first three days of Lunar New Year, Valentine's Day, Good Friday through Easter Monday, Mother's Day, Father's Day, as well as dates with special menus or events.

33.3 Winners must contact the Hotel Reservations Department to make a reservation at least 72 hours in advance (by calling 3196 8333 or emailing res.hongkong@fourseasons.com, subject to room availability) and state the intention to use this reward at the time of booking.

33.4 Upon check-in, the winner must present the physical reward voucher along with a valid identification document bearing a matching name for verification.

33.5 In the event of a cancellation made less than 48 hours prior to the scheduled check-in, or if a winner fails to attend without prior notice, the voucher will be considered redeemed and will not be reissued. Exceptions may be considered under exceptional circumstances, such as the issuance of Typhoon Signal No. 8 or above, Black Rainstorm Warning, or other situations deemed reasonable and beyond the winner's control.

33.6 This reward cannot be exchanged for cash or other items, is not applicable to in-room dining and takeaway services, and cannot be used in conjunction with any other promotions, offers, room packages, or gift vouchers.