ifc mall "Santa Central Terminal" Installation 2026

Terms and Conditions for Participation

1. The "Santa Central Terminal" ("Event") is held from 20 November 2026 to 1 January 2027 and is hosted by International Finance Centre Management Co., Ltd. ("ifc").
2. By participating in the Event, shoppers ("Participants") agree to comply with and be bound by the corresponding terms and conditions.
3. Children aged 12 or below must be accompanied and supervised by an adult at all times inside the event premises.
4. The Event will be temporarily closed when there is a performance or private event. Opening hours are subject to change without prior notice.
5. ifc may, without prior notice and without compensation, change the operating hours of the Event, close it temporarily or permanently, and/or restrict the number of Participants with access to the event, due to capacity, equipment maintenance, or if ifc considers that the circumstances so require.
6. Participants should not damage the installations, exhibits, or facilities of the interactive mechanical and digital experiences. Any damage to the installations, exhibits or facilities of the interactive mechanical and digital experiences should be reported immediately to the staff. Participants may be held responsible for any damage caused.
7. Participants must abide by the terms and conditions for participation and instructions advised by the staff at the Event.
8. Participants are responsible for their personal belongings. ifc does not take any responsibility for loss of personal belongings.
9. Participants are responsible for their own physical and mental conditions. Participants experiencing any discomfort should refrain from taking part in the event and notify on-site staff for assistance if needed.
10. In case of a huge crowd, staff on duty may have corresponding arrangements on traffic control, including but not limited to the admission and duration. Participants must follow the instructions of the staff on the on-site arrangement.
11. The Event is thoroughly cleaned and disinfected regularly.
12. No food or drink is allowed at the Event premises.
13. Pets including dogs and cats are welcome on the Event premises, but not allowed to enter the rooms including "Captain's Flight Academy" and "Santa Airways Office". Pets must be securely hand-carried by their owners, kept in their own pet stroller or pet carrier at any time. For detailed information about our pet policies, please refer to ifc mall's website: https://ifc.com.hk/en/pet-policy/.
14. For pet owners who fail to comply with the above guidelines, ifc reserves the right to deny admission, or to require a participant already admitted to leave the site. In case of disturbance or accidents caused by their pets, pet owners are liable to the concerned parties and will be responsible for all medical and other expenses related to the accident.
15. In case of any act of God or other unforeseen circumstances, including Black Rainstorm and Tropical Cyclone Warning Signal No. 8 or above, the operating hours of the Event may be changed temporarily.
    15.1. When the Tropical Cyclone Pre-No. 8 Special Announcement or Warning Signal No. 8 or above is issued: The Event will be closed and cancelled immediately. If the signal is lowered or cancelled by the Hong Kong Observatory on or before 16:00, the Event will resume operation in 2 hours. If the signal is lowered or cancelled after 16:00, the Event will be closed for the day.
    15.2. When the Black Rainstorm Warning Signal is issued: If the signal is issued during Event hours, it will remain in normal operation. If the signal is issued before the Event opens, the Event will remain closed. If the signal is lowered or cancelled by the Hong Kong Observatory before or at 16:00, the Event will

resume operation in 2 hours. If the signal is lowered or cancelled after 16:00, the Event will be closed for the day.

16. These terms and conditions set out the guidelines for the Event to ensure all the Participants shall have a fair opportunity to access and enjoy the Event.
17. For Participants who fail to comply with the above guidelines, ifc reserves the right to deny admission or to require a participant already admitted to leave the site.
18. By participating in the Event, Interactive Experiences and Interactive Digital Experience, participants are playing at their own risk and disclaim ifc (and its employees) from responsibility as a result of any injury from any accident connected with the Event, Interactive Experiences and Interactive Digital Experience.
19. In case of any dispute, ifc reserves the right of final decision, including the right to suspend, change or terminate the Event and of its terms and conditions without prior notice.
20. In case of discrepancies between the English and Chinese versions of these terms and conditions, the English version shall prevail.

Interactive Digital Experiences at "Holiday Departures"

21. Participants are required to follow one of ifc mall's social media channels (i.e. Facebook, Instagram, WeChat or RED) to take part in the Interactive Digital Experience and receive a printed Merry Boarding Pass. Participants aged below 18 are exempted from this requirement.
22. Each participant is entitled to participate in one round of the Interactive Experience at a time.
23. Participants are only allowed to lightly press the digital screen and experience the game according to on-site instructions and advice provided by the staff at the Event.
24. Limited daily quotas apply to the printed Merry Boarding Passes and are available on a first come, first served basis, while stocks last.
25. Any lost or damaged Merry Boarding Passes will not be redistributed.
26. Photos and any images of the printed Merry Boarding Passes on communication collaterals are for reference only.

Interactive Digital Experience at "Captain's Flight Academy"

27. By making an on-site donation of HK$60 at Captain's Flight Academy, each participant is entitled to participate in one round of the Interactive Digital Experience. Upon completing the Interactive Digital Experience, eligible participants are entitled to receive one Christmas Airways Surprise Box with each participation.
28. Only one participant is allowed to take part in the Interactive Digital Experience at a time.
29. Each participant is entitled to participate in one round of the Interactive Digital Experience at a time.
30. The default donation amount for each transaction is HK$60.
31. Only payment via Octopus Card will be accepted.
32. Donation receipt will not be provided.
33. All proceeds will go to the Changing Young Lives Foundation and are non-refundable under any circumstances.
34. Changing Young Lives Foundation does not endorse any company, brand, product or service.
35. Limited quotas of Christmas Airways Surprise Box apply, and are available on a first come, first served basis, while stocks last.
36. The Christmas Airways Surprise Box will be randomly distributed and subject to availability. The Christmas Airways Surprise Box cannot be exchanged, returned or exchanged for cash.
37. The Christmas Airways Surprise Box is provided by third-party suppliers. ifc shall not be legally liable for (including but not limited to) the quality of such Christmas Airways Surprise Box; nor guarantee nor be responsible for the consequences arising from the use of Christmas Airways Surprise Box.

38. Any lost or damaged Christmas Airways Surprise Box will not be redistributed.
39. Photos and any images of the Christmas Airways Surprise Box on communication collaterals are for reference only.

Interactive Experience at "Merry Aircraft"

40. The total weight permitted on the Merry Aircraft is 100 kg (220 lbs), whether for an individual participant or a child and accompanying adult combined. For safety reasons, ifc reserves the right to deny admission if the total weight exceeds this limit.
41. Only one participant is allowed to take part in the Interactive Experience at a time, except for a child aged 12 or below who is accompanied by a supervising adult aged 18 or older.
42. Participants are only allowed to lightly press the button to trigger the interactive effect according to on-site instructions and advice provided by the staff at the Event.