ifc mall - Santa Meet & Greet 2026

Terms and Conditions for Participation

1. By participating in the "Santa Meet & Greet" Event (the "**Event**"), participants agree to comply with and be bound by the corresponding terms and conditions.
2. Participant(s) is required to register ifc mall's "Santa Meet & Greet" on Klook's registration site. Quotas are limited and will be allocated based on the transaction time on Klook, on a first come, first served basis.
3. Registered participants are required to present their registration QR codes to the staff of ifc mall for verification at the entrance of Santa Airways Office of the Christmas Installation.
4. Each Klook member can register for one session only.
5. Each group of participants can receive one printed, framed photo and one box of Christmas Airways treat.
6. All proceeds from "Santa Meet & Greet" will go to Changing Young Lives Foundation. Donation receipt will not be provided.
7. Purchased tickets are non-refundable and non-exchangeable. Purchases of ticket(s) are not entitled to any shopping reward redemption in ifc mall.
8. Each session accommodates 3 to 4 groups of participants, with a maximum session time of 5 minutes per group. On-site staff will organise entry for each group according to their actual arrival times.
9. A maximum of 4 participants is allowed per group.
10. Children under the age of 12 must be accompanied and supervised by an adult at all times in the event area.
11. Photos of all promotional materials are for reference only.
12. Participants are required to arrive at the specified venue at ifc mall on the scheduled date and time of their registered session. Late arrivals will not be accepted and no rescheduling will be arranged.
13. No food or drink is allowed.
14. No pets are allowed in Santa Airways Office.
15. The printed and framed photo, and Christmas Airways treat cannot be exchanged, returned or exchanged for cash.
16. Any lost or damaged printed and framed photo, and Christmas Airways treat will not be redistributed.
17. The Christmas Airways treat and its packaging are provided by third-party suppliers. ifc shall not be legally liable for (including but not limited to) the quality of such Christmas Airways treat and packaging; nor guarantee nor be responsible for the consequences arising from consuming the Christmas Airways treat or the use of its packaging.
18. Participants must abide by the Terms and Conditions for Participation and instructions advised by the staff at the Event.
19. In case of any act of God or other unforeseen circumstances, including Black Rainstorm and Tropical Cyclone Warning Signal No. 8 or above, ifc may change the operating hours of the Event or close it temporarily. The reservations will be cancelled and will not be rescheduled or refunded.
    a. When the Tropical Cyclone Pre-No. 8 Special Announcement or Warning Signal No. 8 or above is issued: The Event will be closed and cancelled immediately. If the signal is lowered or cancelled by the Hong Kong Observatory before or at 2pm, the Event will resume operation in 3 hours. If the signal is lowered or cancelled after 2pm, the Event will be closed for the day.
    b. When the Black Rainstorm Warning Signal is issued: If the signal is issued during Event hours, it will remain in normal operation. If the signal is issued before the Event opens, the Event will remain closed. If the signal is lowered or cancelled by the Hong Kong Observatory before or at 2pm, the Event will resume operation in 3 hours. If the signal is lowered or cancelled after 2pm, the Event will be closed for the day.
20. ifc may, without prior notice and without compensation, change the operating hours of the Event, close it temporarily or permanently, and/or restrict the number of participants with access to the event, due to capacity, equipment maintenance, or if ifc considers that the circumstances so require.

21. Any personal data provided by participants to ifc will be used solely for purposes related to this Event and will not be transferred to any third party. The collected information will be erased from the database after the Event.
22. In case of any dispute, ifc reserves the right of final decision, including the right to suspend, change or terminate the Event and of its terms and conditions without prior notice.
23. In case of discrepancies between the English and Chinese versions of these terms and conditions, the English version shall prevail.