

ifc mall Spring Redemption Programme 2023

Terms and Conditions for Participation

1. ifc mall Spring Redemption Programme 2023 (hereinafter called “Promotion”) is held from 17 March 2023 until 31 March 2023 or while stocks last (hereinafter called “Promotional Period”) in ifc mall (hereinafter called “mall”). Only CLUB ic Members including newly joined members (hereinafter called “Member(s)”) are eligible to participate in the Promotion and each eligible Member is entitled to ONE redemption per day.

Terms and Conditions for Shopper(s)

2. From 17 March 2023 until 31 March 2023 or while stocks last, eligible shopper(s) who spend **HK\$3,000 or above by electronic payment (Maximum two same-day sales receipts from two different shops, with each purchase of HK\$100 or above and transactions made by the same Member) on the same day**, but excluding purchases made by cash, purchase and use of cash and gift vouchers or gift cards, spending in Apple Store*, telecommunications services, banking and currency exchange services, online purchases, car parks, Four Seasons Hotel, Four Seasons Place, store credits, refundable deposits, store-value cards and any value added to store-value cards in mall during the Promotional Period, are entitled to receive **a designated amount of ifc mall e-Gift Voucher(s) (hereinafter called “CLUB ic e-Gift Voucher(s)”), ifc mall Conditional e-Dining Voucher(s) (hereinafter called "CLUB ic Conditional e-Dining Voucher(s)"), and/or ifc mall Conditional Watch & Jewellery e-Gift Voucher(s) (hereinafter called “CLUB ic Conditional Watch & Jewellery e-Gift Voucher(s)”) of respective value”)** upon successful completion of CLUB ic Green membership registration.

Same-day spending (Max. 2 receipts)	ifc mall e-Gift Vouchers	ifc mall Conditional e-Dining Vouchers	ifc mall Conditional Watch & Jewellery e-Gift Vouchers
HK\$3,000 – HK\$7,999	\$100		
HK\$8,000 – HK\$19,999	\$300	\$100	
HK\$20,000 or above	\$900	\$300	\$200

***ALL transactions made at Apple Store are not applicable to this promotion.**

3. Eligible Member(s) must present **all the valid same-day original machine-printed sales receipts (with each purchase not less than HK\$100 and transactions made by the same Member) with corresponding electronic payment slips (including credit card, debit card, EPS, Octopus, Apple Pay, Android Pay, AlipayHK, BoC Pay, UnionPay, PayMe, Tap&Go and WeChat PayHK) issued by different valid mall merchants on the day of purchase** at the Gift Redemption Counter on Podium Level 2 next to CHANEL SHOES (Shop 2082) (Service hours: 10am – 9:30pm daily) or at CLUB ic Lobby on 2/F, One International Finance Centre (For CLUB ic Gold or above Members only; Service hours: 10am – 8pm daily) or via “ifc mall (Hong Kong) ” App (For CLUB ic Members only) to receive the Voucher(s).

4. **Cash payments, cash vouchers, gift vouchers, gift cards, store value and refundable deposits are not eligible. Only credit card, debit card, EPS, Octopus, Apple Pay, Android Pay, AlipayHK, BoC Pay, UnionPay, PayMe, Tap&Go and WeChat PayHK payments and remote order via online channels which have been verified with CLUB ic are entitled to the Promotion. For spending with electronic payment, the amount of Eligible Spending is based on the net spending amount, which is the final amount as shown on the payment slip. The use of any discount offers, cash rebate, any forms of credit card rebate dollars like cash dollars and tips will not be considered.** International Finance Centre Management Co., Ltd. (hereinafter called “ifc”) reserves the right to request Member(s) to present the relevant credit card, debit card, EPS, Octopus, Apple Pay, Android Pay, AlipayHK, BoC Pay, UnionPay, PayMe, Tap&Go and WeChat PayHK interface, and/or identification documents for verification purpose and ensuring all valid payment(s) have been made by the same Member.
5. ifc reserves the right not to accept and/or recognise any receipt(s) which are deemed inappropriate, suspicious and/or invalid for redemption in the Promotion at its sole and absolute discretion. For any cases or suspected cases of dishonesty, ifc also reserves the right to seek assistance from the police.
6. For deposit receipts, detailed transaction particulars must be displayed including the corresponding merchandise information, deposit and balance payment information and unique serial number etc. The transaction(s) will be deemed as purchase of gift card if the corresponding information is not available on the receipt(s) and will be ineligible for membership registration and redemption.
7. The deposit and remaining balance settlement will be deemed as one transaction. Each eligible transaction can be registered once and by the same Member only. Multiple registrations of the same transaction or by more than one Member are not eligible. The deposit and remaining balance of each eligible transaction must be settled by the same Member, and only the primary payer will be identified as the one to complete the transaction. If found re-application and/or multiple registrations, the corresponding transaction and/or redeemed Voucher(s) will be retrieved and cancelled.
8. If the deposit receipt is used for redemption in any previous promotions (including but not limited to Special Rewards Mar 2022, Spending Rewards Apr 2022, Time to Feast Rewards May 2022, Spending and Dining Rewards Jun 2022, Special Rewards Jul-Aug 2022, Spending Rewards Aug 2022, X’mas Redemption Programme 2022, CNY 2023 Redemption Programme and February Clockenflap Redemption Programme 2023), the corresponding balance settlement cannot be used for redemption in this Promotion.
9. Each set of merchant sales receipt must match with the corresponding electronic payment slip, and must be paid by the same Member with payment card only. The registered Member name must be the same as the one stated on the related electronic payment slips.
10. Only transactions settled by electronic payment will be entitled to earn ifc Points. The registered Member name must be same as the one stated on the related electronic payment slips. Cash, spending in Apple Store,

telecommunications services, banking and currency exchange services, car parks, Four Seasons Hotel, Four Seasons Place, store credits, refundable deposits, purchase of cash and gift vouchers, store-value cards, any value added to store-value cards and online purchases are not eligible for ifc Points registration. ifc reserves the right to reject the ifc Points registration request.

11. The eligible spending of a CLUB ic Master Member & Affiliated Member is counted individually. Same transaction settled by CLUB ic Master Member & Affiliated Member can only be registered for redemption once. Multiple redemptions of the same transaction are not eligible.
12. Valid receipts and corresponding electronic payment slips will be stamped by ifc at redemption. Out-dated receipt(s), duplicate receipt(s), re-printed receipt(s), damaged receipt(s) and photocopied receipt(s) are not acceptable. Receipts that are under the same transaction will only be entitled to the redemption of CLUB ic e-Gift Voucher(s), CLUB ic Conditional e-Dining Voucher(s) and CLUB ic Conditional Watch & Jewellery e-Gift Voucher(s) once. No registered receipt is allowed to be re-used for redemption in the Promotion or in other Promotions.
13. All receipts presented for redemption will not be eligible for refund and exchange. Any refund and exchange requests where receipts have been stamped by ifc will be rejected. In case of the registered transaction(s) have been refunded or exchanged, the Voucher(s) will be revoked and the amount of ifc Points earned from the registered receipts will be voided.
14. Eligible Shopper(s) must successfully download “ifc mall (Hong Kong)” App and register to be a CLUB ic Green member to receive CLUB ic e-Gift Voucher(s), CLUB ic Conditional e-Dining Voucher(s) and CLUB ic Conditional Watch & Jewellery e-Gift Voucher(s). New registration of CLUB ic Green membership must be done via “ifc mall (Hong Kong)” App or at Gift Redemption Counter on Podium Level 2 next to CHANEL SHOES (Shop 2082) (Service hours: 10am – 9:30pm daily). The membership level will be reviewed daily and reflected on the next day based on the accumulated ifc Points required for upgrade in the same calendar year. Eligible Member(s) who are unable to download “ifc mall (Hong Kong)” App or unsuccessful to register to be a CLUB ic Green member will be regarded as withdrawing from the redemption of this Promotion. ifc reserves the right to grant, refuse, suspend or terminate CLUB ic membership at its sole and absolute discretion.
15. Eligible Shopper(s) who cannot complete the registration of CLUB ic Green membership to redeem the CLUB ic e-Gift Voucher(s), CLUB ic Conditional e-Dining Voucher(s) and CLUB ic Conditional Watch & Jewellery e-Gift Voucher(s) on the transaction date will have a grace period of 7 days from the transaction date for CLUB ic Green membership registration and redemption by presenting the corresponding receipts at Gift Redemption Counter on Podium Level 2 next to CHANEL SHOES (Shop 2082) (Service hours: 10am – 9:30pm daily) or at CLUB ic Lobby on 2/F, One International Finance Centre (For CLUB ic Gold or above Members only; Service hours: 10am – 8pm daily). Eligible Shopper(s) who are existing Members or Affiliated Members are also eligible to receive the Voucher(s) based on the spending listed in Clause 2.

16. Each eligible Member can hold maximum one CLUB ic membership only. If found re-application of membership, the membership will be retrieved. ifc reserves the right to reject the re-application for membership of such Member.
17. Sales personnel of mall tenants are not allowed to join this Promotion or join on behalf of Shopper(s) or Member(s).
18. The detailed terms and conditions of CLUB ic membership are available upon request.
19. CLUB ic e-Gift Voucher(s), CLUB ic Conditional e-Dining Voucher(s) and CLUB ic Conditional Watch & Jewellery e-Gift Voucher(s) are available after login to CLUB ic account on “ifc mall (Hong Kong)” App and can only be used at outlets of the participating merchants at ifc mall. Please refer to the list of the participating merchants on the App which may have changes from time to time without prior notice. The CLUB ic e-Gift Voucher(s) will be valid from the date of issuance to 30 September 2023, CLUB ic Conditional e-Dining Voucher(s) will be valid from the date of issuance to 30 June 2023 and CLUB ic Conditional Watch & Jewellery e-Gift Voucher(s) will be valid from the date of issuance to 30 June 2023 (“both dates inclusive”). Other terms and conditions of CLUB ic e-Gift Voucher(s), CLUB ic Conditional e-Dining Voucher(s) and CLUB ic Conditional Watch & Jewellery e-Gift Voucher(s) apply.
20. Each eligible Member is entitled to ONE redemption per day throughout the promotion period. Any add-on or exchange of receipts and other additional same-day purchase(s) to be made subsequent to the redemption are not eligible for the redemption of the day.
21. **All Vouchers are offered on a first come, first served basis.** In the event of Vouchers going out-of-stock, announcement will be made on ifc in-mall posters, ifc webpage and at Gift Redemption Counter on Podium Level 2 without prior notice, while announcement made at Gift Redemption Counter on Podium Level 2 will be final.
22. Member(s) who redeem the CLUB ic e-Gift Voucher(s), CLUB ic Conditional e-Dining Voucher(s) and CLUB ic Conditional Watch & Jewellery e-Gift Voucher(s) are responsible for inspecting upon redemption. Redeemed Voucher(s) cannot be returned, reissued, replaced or exchanged.
23. CLUB ic e-Gift Voucher(s), CLUB ic Conditional e-Dining Voucher(s) and CLUB ic Conditional Watch & Jewellery e-Gift Voucher(s) cannot be used at the same time in each transaction.
24. All Vouchers are offered according to the spending tiers. No Voucher(s) will be allowed to substitute or exchange for different tiers.

25. ifc reserves the right to capture the images of Member(s)' sales receipts and payment slips for internal control purposes. All such records will be destroyed after the completion of the Promotion. Member(s) who decline this arrangement will be regarded as withdrawing from the Promotion.

26. ifc shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for personal injury which is suffered or sustained, as a result of taking or using any Voucher(s).

27. ifc is not responsible for any obligations and liabilities related to the goods and/or services provided by ifc mall merchant(s).

28. Terms and Conditions for Gift Redemption via “ifc mall (Hong Kong)” App

28.1. Gift Redemption via “ifc mall (Hong Kong)” App is only available for existing CLUB ic members (hereinafter called “Member(s)”).

28.2. Member(s) must upload **all** eligible same-day original machine-printed sales receipts with corresponding electronic payment slips (including credit card, debit card, EPS, Octopus, Apple Pay, Android Pay, AlipayHK, BoC Pay, UnionPay, PayMe, Tap&Go and WeChat Pay HK) via “Spending Registration” page on “ifc mall (Hong Kong)” App **on the day of purchase**. A maximum two same-day sales receipts from two different shops, with each purchase of HK\$100 or above made by the same Members, will be counted. If more than two same-day receipts are uploaded, only the two receipts with the highest transaction amounts will be counted for the Promotion (ifc Point registration will still be valid for eligible and verified receipts). Any add-on or exchange of receipts and other additional same-day purchase(s) to be made subsequent to the redemption are not eligible. Grace period of 7 days from the transaction date for redemption does not apply to Gift Redemption via “ifc mall (Hong Kong)” App.

28.3. Upon verification, CLUB ic e-Gift Voucher(s) and/or CLUB ic Conditional e-Dining Voucher(s) and/or CLUB ic Conditional Watch & Jewellery e-Gift Voucher(s) will be pushed to the member’s account within **THREE days** including the registration date.

28.4. If Member(s) fail to provide full and clear image of the original merchant sales invoice or receipt, image of the corresponding electronic payment slip, accurate and complete information in the requested fields on the day of purchase, the initiated gift redemption request will not be processed and will be considered unsuccessful.

28.5. It is Member’s sole responsibility to ensure all image of the original merchant sales invoice or receipt, image of the corresponding electronic payment slip, information submitted on Spending Registration on the App are accurate and the spending qualifies as Eligible Spending. ifc reserves the right to reject any dishonest, repeated or submission with inaccurate details as well as cancel the CLUB ic membership on any deliberate dishonest use of the App.

28.6. ifc will not be responsible for any App and internet connection failure during the process of spending registration. Members will be solely responsible for any damages to the device or loss of data that results from the downloading or using any materials or contents related to the App. ifc reserves the right to request

for the original true copy of any sales invoice or receipt submitted via the App for spending registration and reserve all legal rights to pursue the matter.

29. Terms and Conditions for CLUB ic e-Gift Voucher(s)

29.1. CLUB ic e-Gift Voucher(s) is applicable to participating merchants listed on the App and on <https://ifc.com.hk/en/voucheracceptancelist/>. The list is subject to change without prior notice.

29.2. Please refer to the App for full version of Terms and Conditions for CLUB ic e-Gift Voucher(s).

30. Terms and Conditions for CLUB ic Conditional e-Dining Voucher(s)

30.1. CLUB ic Conditional e-Dining Voucher(s) is applicable to participating merchants listed on the App and on <http://www.ifc.com.hk/media/diningvoucher.pdf>. The list is subject to change without prior notice.

30.2. Please refer to the App for full version of Terms and Conditions for CLUB ic Conditional e-Dining Voucher(s).

31. Terms and Conditions for CLUB ic Conditional Watch & Jewellery e-Gift Voucher(s)

31.1. CLUB ic Conditional Watch & Jewellery e-Gift Voucher(s) is applicable to participating merchants listed on the App and on <https://ifc.com.hk/en/jandacondvoucherlist>. The list is subject to change without prior notice.

31.2. Please refer to the App for full version of Terms and Conditions for CLUB ic Conditional Watch & Jewellery e-Gift Voucher(s).

32. The Promotion is bound by the above terms and conditions. ifc reserves the right to cancel, revise or suspend all or any part(s) of the Promotion, or the terms and conditions herein contained, at any time without prior notice or reason; may (but shall not be obliged to) give advance notice to Member(s) in the manner it deems appropriate in such cases.

33. The decision of ifc on all matters relating to, or in connection with, the Promotion shall be final and binding on all parties concerned.

34. In case of discrepancies between the English and Chinese versions of these terms and conditions, the English version shall prevail.

35. These terms and conditions shall be construed and governed by the laws of the Hong Kong Special Administrative Region of the People's Republic of China.