

TERMS AND CONDITIONS FOR CONTACTLESS PARKING SERVICE

1. A customer must register as a CLUB ic member (hereinafter called "Member") in order to use the contactless parking service (hereinafter called "Contactless Parking Service") and enjoy Contactless Parking Privileges (hereinafter called "Contactless Parking Privileges").
2. Members must register for Contactless Parking Service at ifc via the "ifc mall (Hong Kong)" App (hereinafter called "the App"). By registering for Contactless Parking Service, Members expressly agree and grant the right to ifc to pass one's Member ID, vehicle plate number(s), Octopus no., car entry and/or exit details, including but not limited to third-party parking system and car park operators, in accordance with the Personal Information Collection Statement of CLUB ic. For more details, please refer to the Personal Information Collection Statement before registering for Contactless Parking Service via the App.
3. Contactless Parking Service is only applicable for parking at One ifc or Two ifc car park.
4. Only private vehicles are eligible for the Contactless Parking Service. Vehicles above the height of 2.3M are not eligible for Contactless Parking Service.
5. Monthly users of the car park cannot enjoy Contactless Parking Service via the App.
6. Members are required to complete the following steps in order to enjoy the Contactless Parking Service:
 - i. Register for the Contactless Parking Service on the "Parking" page of the App.
 - Input vehicle plate number (up to a maximum of 3 vehicle plate numbers).
 - Input card detail for verification (eligible Octopus) used for first car entry and exit at car park. The selected card is for verification only, after registration, Members may use other cards for payment.
 - ii. Agree to accept and consent to ifc Terms and Conditions and Personal Data Privacy Disclosure Statement by clicking "Submit" info to confirm registration. Member registration status will appear as pending before verification.
 - iii. Enter and exit the car park once by using the registered Octopus. After validation, Members can start enjoying Contactless Parking Service and Contactless Parking Privileges from their next visit.
7. Members can register the same eligible Octopus for each vehicle plate number. After registration, member may use any payment method at the exit gates or payment kiosks.
8. Each vehicle plate number can only be registered and validated by one Member for Contactless Parking Service through the App.
9. Each Member Account may register a maximum of three vehicle plate numbers, by a Member or his/her Affiliated Member.
10. For any change in ownership of registered vehicle plate number(s), Members must unbind their existing vehicle plate number on the "Contactless Parking" page via the App. If Members are found to have registered with vehicle plate number(s) that they do not own legitimately, ifc has the rights to remove the registered vehicle plate number without any prior notice.
11. If Contactless Parking Service is suspended at the gate due to technical or operational issues, Members must enter and exit the carpark manually by tapping their Octopus at the car park gate. Members can reach out for help using the intercom at the gate for any assistance.
12. Members using Contactless Parking Service are required to settle all outstanding parking fee (if applicable) when exiting the car park after redeeming complimentary parking hours (including but not limited to Contactless Parking Privileges and complimentary parking by spending). Carpark payment will not be deducted via the App.
13. Parking fee is counted upon entry time and is charged hourly. A partial hour is considered a full hour unless stated otherwise. Parking exceeding the redeemed parking hours will be charged at HK\$32 per hour from 07:01 to 23:00, and HK\$18 per hour from 23:01 to 07:00 the next day on Monday to Sunday & Public holidays or such other rate as determined by ifc from time to time.
14. Member can remove their registered or verified vehicle plate numbers, and or Octopus after the registered car leaving the carpark.
15. ifc reserves the right to change the terms and conditions regarding Contactless Parking Service and Contactless Parking Privileges from time to time without prior notice to Members.

16. One ifc or Two ifc car park is provided to a Member by the Relevant Car Park Provider, and ifc is not responsible for any failure by the Relevant Car Park Provider in providing the car park or the quality of the car park provided. The Relevant Car Park Provider is solely responsible for all obligations and liabilities relating to the car parks provided by it. A Member should resolve any dispute with the Relevant Car Park Provider directly. In any event, neither ifc nor the Relevant Car Park Provider shall have any obligations or liabilities related to any loss or damage to the Vehicle or any belongings of a Member, Affiliated Member or any other person (whether such loss or damage is caused by the negligence, or by any act, default or omission, of the Relevant Car Park Provider or any other party or otherwise) at any time whilst providing the car park space.
17. Contactless Parking Service is subject to the rules, regulations, terms and conditions from time to time applicable to the One ifc or Two ifc car park.
18. ifc and the Relevant Car Park Provider reserve the right to amend, cancel, or temporarily suspend redemption or use of One ifc or Two ifc car park and change the terms and conditions relating to Contactless Parking Service without prior notice to Members.
19. All matters and disputes relating to Contactless Parking Service shall be determined by ifc and ifc's determination shall be final and binding on Members.

TERMS AND CONDITIONS FOR CONTACTLESS PARKING PRIVILEGES

1. Registered Members of Contactless Parking Service can enjoy Contactless Parking Privileges via the App at ifc mall. Contactless Parking Privileges for Members include:
 - i. Redemption of complimentary parking hours by using ifc Points: This redemption is only applicable via the App to each Members Account with 3,000 / 4,000 or above ifc Points for Weekdays and Weekends respectively. A Member or his/her Affiliated Member may redeem different parking hours listed in the table below on a first come, first served basis unless the daily quota has been reached by either party depending on the corresponding Membership Tier and the accumulated ifc Points balance recorded on the App during the calendar year. Members will not be eligible for redemption of complimentary parking hours by ifc Points outside of using the App.

Membership Tier	Lifetime / Black Member	Platinum Member	Gold / Purple / Green Member
Parking hours redeemable by using ifc Points (daily quota)	3 hours daily	2 hours daily	1 hour daily
ifc Points required on Weekdays (Mondays – Fridays)	3,000 ifc Points per hour		
ifc Points required on Weekends (Saturdays & Sundays) or Public Holidays	4,000 ifc Points per hour		

- ii. Redemption of daily complimentary parking by Membership privilege (hereinafter called “Daily Complimentary Membership Parking”): This redemption is available during the effective CLUB ic Membership period. A Lifetime Member or Black Member can redeem a single 3-hour same-day ifc complimentary parking per day, and a Platinum Member can redeem a single 2-hour same-day ifc complimentary parking per day (hereinafter called “Parking Hours”). Affiliated Members may redeem Daily Complimentary Membership Parking in the account of the Member who nominates him/her. The Daily Complimentary Membership Parking is only available to vehicles travelling by the Member and his/her Affiliated Member. A Member can redeem his/her Daily Complimentary Membership Parking via the App every day or at ifc mall Concierge on Podium Level 1 (one near Shop 1033 and another one near Shop 1090) during 09:00 – 24:00 with a valid e-Membership Card. Any redemption request for Daily Complimentary Membership Parking at ifc mall Concierge beyond the stated hours will not be entertained.

Each Member Account may only redeem Daily Complimentary Membership Parking once per day, by a Member or his/her Affiliated Member. Any updates to the Parking Hours of Daily Complimentary Membership Parking due to upgrade/ renewal of Membership level will be reviewed daily and reflected on the next day based on the accumulated ifc Points required for upgrade in the same calendar year.

Membership Tier	Lifetime / Black Member	Platinum Member
Complimentary Parking hours	3 hours daily	2 hours daily

2. To enjoy Contactless Parking Privileges, Members are required to redeem complimentary parking hours via the App or at ifc mall Concierge on Podium Level 1 (only applicable to redemption of daily complimentary parking by Membership privilege) before settling any outstanding parking fees at the car park gate or payment kiosks. Car park payment will not be deducted via the App.
3. Once the complimentary parking hours are redeemed, the redeemed complimentary parking hours by Membership privilege and by using ifc Points is only applicable via the App and can only be used on the current parking visit. It cannot be reserved for future use.
4. For each parking visit, complimentary parking privilege is subject to a maximum number of complimentary parking hours redeemable by using ifc Points, Membership privileges and/or Spending. Members will not be eligible for redemption of complimentary parking hours by ifc Points outside of using the App.
5. Regular hourly rates shall apply for every additional hour parked beyond the redeemed complimentary parking hours. A partial hour is considered a full hour unless stated otherwise.
6. To redeem Contactless Parking Privileges, Members should ensure the redemption process has been completed via the App. No refunds will be issued for charges due to an unsuccessful redemption.
7. Member must proceed to Concierge on Podium Level 1 to redeem complimentary parking hours if the App is suspended due to technical issues before exiting the car park.
8. Contactless Parking Privileges may be used in conjunction with the complimentary parking provided by ifc mall. Members may redeem complimentary parking by ifc mall on top of Contactless Parking Privileges by fulfilling the stated redemption criteria and completing the redemption procedures. The terms and conditions for complimentary parking by ifc mall are listed on <http://ifc.com.hk/en/mall/parking/>.
9. The Contactless Parking Privileges cannot be split, transferred, refunded or exchanged for cash or cash-equivalent coupons, products or services. Any complimentary parking hours for the day not redeemed in Member Accounts will be forfeited.
10. If a Member knows or suspects of unauthorised use of his/her Parking Hours, the Member should inform ifc in writing immediately.
11. ifc reserves the right to change the terms and conditions regarding Contactless Parking Privileges (including the Parking Hours available for different Membership levels) from time to time without prior notice to Members.
12. Contactless Parking Privileges entitle the Member to enjoy complimentary parking space provided by MTR Corporation Limited or such other person as specified by ifc from time to time (hereinafter called "Relevant Car Park Provider") for the stated Parking Hours at One ifc or Two ifc car park.
13. Contactless Parking Privilege are subject to availability of parking space in the One ifc or Two ifc car park on a first come, first served basis. ifc and the Relevant Car Park Provider reserve the right, at their sole discretion, to discontinue the provision of parking space at any time without prior notice to Members.
14. Contactless Parking Privileges are subject to the rules, regulations, terms and conditions from time to time applicable to the One ifc or Two ifc car park.
15. ifc and the Relevant Car Park Provider reserve the right to amend, cancel, or temporarily suspend redemption or use of One ifc or Two ifc car park and change the terms and conditions relating to Contactless Parking Privileges without prior notice to Members.

16. All matters and disputes relating to Contactless Parking Privileges including the redemption or use of Parking Hours shall be determined by ifc and ifc's determination shall be final and binding on Members.