

## Citi-ifc商場電子購物禮券條款及細則

### 1. 使用Citi-ifc商場電子購物禮券

- 1.1. Citi-ifc商場電子購物禮券(下稱“Citi-ifc電子購物禮券”)只適用於參與商戶於ifc商場開設之專門店（下稱“接受禮券商戶”）。
- 1.2. 訪客可於ifc mall (Hong Kong)應用程式（下稱“應用程式”）上參閱接受禮券商戶的名單及數量。名單將不定時更改，而無須先行通知訪客。
- 1.3. 訪客應在使用Citi-ifc電子購物禮券前細閱使用指示。
- 1.4. 訪客須在每次使用Citi-ifc電子購物禮券時，應用程式將產生一個Citi-ifc電子購物禮券二維碼，該二維碼將於兩分鐘之內有效。
- 1.5. 訪客須向接受禮券商戶出示應用程式上的Citi-ifc電子購物禮券二維碼，以供換領貨品及服務時於香港ifc商場商戶應用程式（下稱“商戶應用程式”）上進行驗證。訪客必須出示應用程式上產生的Citi-ifc電子購物禮券二維碼以作驗證。Citi-ifc電子購物禮券二維碼的螢幕擷取畫面或複製圖片將不獲接受。
- 1.6. 如Citi-ifc電子購物禮券二維碼未能於兩分鐘有效時間內以商戶應用程式驗證，該Citi-ifc電子購物禮券二維碼將失效，而該次使用將被視為不成功。
- 1.7. 交易餘額須以Citi信用卡支付。
- 1.8. 如交易未足Citi-ifc電子購物禮券之面值，餘額將不獲退還。
- 1.9. Citi-ifc電子購物禮券分為港幣50元及港幣100元兩種面值。
- 1.10. Citi-ifc電子購物禮券的有效期如應用程式中所列至2021年7月31日。
- 1.11. Citi-ifc電子購物禮券列明的有效期屆滿後，剩餘的任何Citi-ifc電子購物禮券將予作廢並從應用程式中清除。
- 1.12. 每個Citi-ifc電子購物禮券二維碼只可供一次交易使用一次。
- 1.13. 訪客應審慎確認交易時所使用之Citi-ifc電子購物禮券的價值。訪客在使用Citi-ifc電子購物禮券後表示Citi-ifc電子購物禮券價值或任何未用Citi-ifc電子購物禮券有任何差異，ifc恕不受理任何賠償要求。
- 1.14. Citi-ifc電子購物禮券不可兌換現金或換成任何價值的實體禮券或其他禮券、貨品及服務。使用Citi-ifc電子購物禮券的交易將不允許退貨或退款。
- 1.15. 除非得到ifc及相關接受禮券商戶特別允許或同意，否則Citi-ifc電子購物禮券不可與ifc或接受禮券商戶所提供之其他類型的禮券、優惠、促銷活動或折扣共同使用。
- 1.16. 以Citi-ifc電子購物禮券購買的所有貨品或服務均由相關接受禮券商戶提供予訪客；就相關接受禮券商戶未能或延遲提供貨品或服務，或其中任何商戶所提供之貨品或服務的質素，ifc恕不負責。每家接受禮券商戶均須為其提供之貨品或服務承擔全部相關義務及責任。有關任何接受禮券商戶的貨品或服務的任何查詢、投訴及爭議，訪客應直接向有關接受禮券商戶提出並尋求解決方法。
- 1.17. Citi-ifc電子購物禮券如有遺失，ifc恕不賠償。Citi-ifc電子購物禮券如過期，ifc恕不補發。
- 1.18. 如訪客知悉或懷疑其Citi-ifc電子購物禮券在未經授權下遭盜用，應立刻通知ifc，ifc保留一切法律權利追究有關事宜。
- 1.19. ifc將保留不時修改有關換領及使用Citi-ifc電子購物禮券的條款及細則的權利（包括換領禮券所需的消費額），而無須先行通知訪客。

- 1.20. ifc及接受禮券商戶保留權利修改、取消或暫停換領或使用Citi-ifc電子購物禮券，以及可修改有關換領及使用Citi-ifc電子購物禮券的條款與細則，而無須先行通知訪客。
- 1.21. 有關換領或使用Citi-ifc電子購物禮券的所有事宜及爭議均應由ifc決定，且ifc的決定將為最終決定，並對訪客具有約束力。
- 1.22. 訪客須負責確保Citi-ifc電子購物禮券的使用符合Citi-ifc電子購物禮券的條款及細則。ifc保留權利拒收任何不誠實、非法或重複使用的Citi-ifc電子購物禮券，並可在訪客故意不誠實使用應用程式時取消其訪帳戶。
- 1.23. Citi-ifc電子購物禮券僅供訪客專用。訪客不得明知而允許任何其他人士使用Citi-ifc電子購物禮券。如訪客得知或懷疑Citi-ifc電子購物禮券被任何其他人士盜用，應立刻通知ifc。

## **Terms and Conditions for Citi-ifc mall e-Gift Voucher**

### **1. Use of Citi-ifc mall e-Gift Voucher**

- 1.1. Citi-ifc mall e-Gift Voucher (hereinafter called “Citi-ifc e-Gift Voucher”) can only be used at outlets of the participating merchants at ifc mall (“Voucher Participating Merchants”).
- 1.2. Guest Shopper can refer to the list of shop names and numbers of Voucher Participating Merchants on the “ifc mall (Hong Kong)” App (hereinafter called “App”). The list is subject to change from time to time without prior notice to Guest Shopper.
- 1.3. Guest Shopper should carefully read the instructions for usage prior to using Citi-ifc e-Gift Vouchers.
- 1.4. Upon the confirmation of Citi-ifc e-Gift Voucher value, an Citi-ifc e-Gift Voucher QR code will be generated and will be valid for two minutes.
- 1.5. Guest Shopper are required to present the Citi-ifc e-Gift Voucher QR code on the App to staff of Voucher Participating Merchant for validation on the Hong Kong ifc mall Merchant App (hereinafter called “Merchant App”) at the point of redemption of goods and services. A Guest Shopper must present the Citi-ifc e-Gift Voucher QR code as generated on the App for validation. Screenshot and replication of Citi-ifc e-Gift Voucher QR code in any form will not be accepted.
- 1.6. Each Citi-ifc e-Gift Voucher QR code can be used once and for one transaction only.
- 1.7. If the Citi-ifc e-Gift Voucher QR code is not validated by the Merchant App within the 2-minute effective time, the Citi-ifc e-Gift Voucher QR code will expire and the redemption will be deemed unsuccessful.
- 1.8. There are two face value of Citi-ifc e-Gift Voucher: HK\$50 and HK\$100.
- 1.9. Remaining balance must be settled by Citi Credit Card.
- 1.10. The total value of this Citi-ifc e-Gift Voucher will be deducted in full when used and any unused balance will be forfeited.
- 1.11. Citi-ifc e-Gift Vouchers are valid until 31 July 2021 as specified on the Citi-ifc e-Gift Voucher.
- 1.12. Upon the expiration of the stated validity period of the Citi-ifc e-Gift Voucher, any remaining Citi-ifc e-Gift Voucher will be forfeited and cleared.
- 1.13. Guest Shopper should carefully check the value of Citi-ifc e-Gift Voucher to be used at the time of transaction. Guest Shopper are not entitled to claim any purported discrepancy in the value of a Citi-ifc e-Gift Voucher or any unused credit after the Citi-ifc e-Gift Voucher is redeemed.
- 1.14. Citi-ifc e-Gift Voucher cannot be converted into or exchanged for cash, paper Gift Voucher or other gift vouchers, goods or services of any value. No exchange or refund will be provided when using the Citi-ifc e-Gift Voucher.
- 1.15. Unless otherwise specified or agreed by ifc or the relevant Voucher Participating Merchant, Citi-ifc e-Gift Voucher cannot be used in conjunction with other types of gift vouchers, offers, promotions or discounts provided by ifc or the Voucher Participating Merchant.
- 1.16. All goods or services purchased with Citi-ifc e-Gift Voucher are provided to a Guest Shopper by the relevant Voucher Participating Merchant, and ifc is not responsible for any failure or delay by any Voucher Participating Merchants in providing goods or services or the quality of any goods or services provided by any of them. Each Voucher Participating Merchant is solely responsible for all obligations and liabilities related to the goods or services provided by it. A Guest Shopper should address and resolve any enquiries, complaints and dispute relating to the goods or services provided by any Voucher Participating Merchant with that Voucher Participating Merchant directly.
- 1.17. ifc will not accept any claim for the loss of Citi-ifc e-Gift Voucher, and will not replace Citi-ifc e-Gift Voucher in case of expiration, defacement, damage or loss.

- 1.18. If a Guest Shopper knows or suspects of unauthorised use of his/her Citi-ift e-Gift Voucher, the Guest Shopper should inform ifc immediately, ifc reserves all legal rights to pursue the matter.
- 1.19. ifc reserves the right to change the terms and conditions regarding redemption and use of Citi-ift e-Gift Voucher (including the amount of Points required for redemption) from time to time without prior notice to Guest Shopper.
- 1.20. ifc and Voucher Participating Merchants reserve the right to amend, cancel, or temporarily suspend redemption or use of Citi-ift e-Gift Voucher and change the terms and conditions relating to redemption or use of Citi-ift e-Gift Voucher without prior notice to Guest Shopper.
- 1.21. All matters and disputes relating to the redemption or use of Citi-ift e-Gift Vouchers shall be determined by ifc and ifc's decision is final and binding on Guest Shopper.
- 1.22. It is Guest Shopper's responsibility to ensure the usage of Citi-ift e-Gift Vouchers complies with the applicable terms and conditions of Citi-ift e-Gift Voucher. ifc reserves the right to reject any dishonest, illegal, repeated use of Citi-ift e-Gift Voucher as well as cancel the Guest Shopper account on any deliberate dishonest use of the App.
- 1.23. The Citi-ift e-Gift Vouchers are for the sole and exclusive use by a Guest Shopper. Guest Shopper shall not knowingly allow any other person to use Citi-ift e-Gift Vouchers. Guest Shopper shall notify ifc immediately if he/she knows or suspects of use of Citi-ift e-Gift Vouchers by any other person.