

## Terms and Conditions for ifc mall e-Gift Voucher

### 1. Use of ifc mall e-Gift Voucher

- 1.1. ifc mall e-Gift Voucher (hereinafter called “e-Gift Voucher”) can only be used at outlets of the participating merchants at ifc mall (“Voucher Participating Merchants”).
- 1.2. Members can refer to the list of shop names and numbers of Voucher Participating Merchants on the “ifc mall (Hong Kong)” App (hereinafter called “App”). The list is subject to change from time to time without prior notice to Members.
- 1.3. Member should carefully read the instructions for usage prior to using e-Gift Vouchers.
- 1.4. Members shall select the e-Gift Voucher value upon each usage. The e-Gift Voucher value available is subject to a Member's Voucher Balance as shown on the App.
- 1.5. The usage of Gift Voucher should be in units of HK\$100. If the entered value is not a multiple of HK\$100, the entered value will be rounded down to the nearest multiple of HK\$100.
- 1.6. Upon the confirmation of e-Gift Voucher value, an e-Gift Voucher QR code will be generated and will be valid for two minutes.
- 1.7. Members are required to present the e-Gift Voucher QR code on the App to staff of Voucher Participating Merchant for validation on the Hong Kong ifc mall Merchant App (hereinafter called “Merchant App”) at the point of redemption of goods and services. A Member must present the e-Gift Voucher QR code as generated on the App for validation. Screenshot and replication of e-Gift Voucher QR code in any form will not be accepted.
- 1.8. Each e-Gift Voucher QR code can be used once and for one transaction only.
- 1.9. If the e-Gift Voucher QR code is not validated by the Merchant App within the 2-minute effective time, the e-Gift Voucher QR code will expire and the redemption will be deemed unsuccessful. The value of the e-Gift Voucher shall be credited back to the Member's Voucher Balance.
- 1.10. Members should carefully check the value of e-Gift Voucher to be used at the time of transaction. Members are not entitled to claim any purported discrepancy in the value of a e-Gift Voucher or any unused credit after the e-Gift Voucher is redeemed.
- 1.11. e-Gift Voucher cannot be used for (i) any transaction at Apple Store, Four Seasons Hotel or Four Seasons Place, (ii) purchase of any 999.9 gold, gold grains, bars, or deposits under any gold saving clubs (excluding decorative gold), (iii) spending on or through telecommunications services, or banking or currency exchange services, (iv) spending on car parks, (v) store credits, purchase of cash vouchers, e-cash vouchers or gift cards, purchase of or adding value to gift cards, (vi) other transactions including but not limited to utilities bill payments, purchase of or adding value to stored-value cards, or (vii) online purchases, mail, fax or phone orders and all on-line platform of any merchants of ifc mall. No exchange or refund will be provided when using the e-Gift Voucher.
- 1.12. Unless otherwise specified or agreed by ifc, e-Gift Voucher cannot be used in conjunction with other ifc mall vouchers, discounts, or promotional offers (including but not limited to ifc Dollars, ifc mall Conditional e-Gift Voucher, ifc mall Conditional Dining e-Gift Voucher, Citi-ifc e-Gift Voucher) in the same transaction.
- 1.13. All goods or services purchased with e-Gift Voucher are provided to a Member by the relevant Voucher Participating Merchant, and ifc is not responsible for any failure or delay by any Voucher Participating Merchants in providing goods or services or the quality of any goods or services provided by any of them. Each Voucher Participating Merchant is solely responsible for all obligations and liabilities related to the goods or services provided by it. A Member should address and resolve any enquiries, complaints and dispute relating to the goods or services provided by any Voucher Participating Merchant with that Voucher Participating Merchant directly.
- 1.14. ifc will not accept any claim for the loss of e-Gift Voucher, and will not replace e-Gift Voucher in case of expiration, defacement, damage or loss.
- 1.15. If a Member knows or suspects of unauthorised use of his/her e-Gift Voucher, the Member should inform ifc immediately, ifc reserves all legal rights to pursue the matter.
- 1.16. ifc reserves the right to change the terms and conditions regarding redemption and use of e-Gift Voucher (including the amount of Points or spending required for redemption) from time to time without prior notice to Members.

- 1.17. ifc and Voucher Participating Merchants reserve the right to amend, cancel, or temporarily suspend redemption or use of e-Gift Voucher and change the terms and conditions relating to redemption or use of e-Gift Voucher without prior notice to Members.
- 1.18. All matters and disputes relating to the redemption or use of e-Gift Vouchers shall be determined by ifc and ifc's decision is final and binding on Members.
- 1.19. It is Member's responsibility to ensure the usage of e-Gift Vouchers complies with the applicable terms and conditions of e-Gift Voucher. ifc reserves the right to reject any dishonest, illegal, repeated use of e-Gift Voucher as well as cancel the CLUB ic membership on any deliberate dishonest use of the App.
- 1.20. The e-Gift Vouchers are for the sole and exclusive use by a Member and the Affiliated Members. Member or Affiliated Member shall not knowingly allow any other person to use e-Gift Vouchers. Member or Affiliated Member shall notify ifc immediately if he/she knows or suspects of use of e-Gift Vouchers by any other person.

## **2. ifc mall e-Gift Voucher Balance**

- 2.1. e-Gift Voucher Balance on the App will be updated after the use of e-Gift Voucher at Voucher Participating Merchant or the transfer of e-Gift Voucher between a Member and any Affiliated Member.
- 2.2. Members are solely responsible for keeping track of their Voucher Balance.
- 2.3. Validity of e-Gift Vouchers are specified in the Voucher Balance on the App.
- 2.4. Upon the expiration of the stated validity period of the e-Gift Voucher, any remaining e-Gift Voucher will be forfeited and deducted from the Voucher Balance.

## **3. ifc mall e-Gift Voucher Transfer between Member and Affiliated Member**

- 3.1. e-Gift Vouchers are only transferrable from a Member to assigned Affiliated Member within the same CLUB ic membership account.
- 3.2. Members should carefully check the value of e-Gift Voucher to be transferred at the time of transfer and Members are not entitled to claim any purported discrepancy afterwards.
- 3.3. Voucher Balances of the Member and the relevant Affiliated Member will be updated after a transfer of e-Gift Voucher.
- 3.4. Once the transfer of an e-Gift Voucher is completed, it cannot be cancelled or reversed.

## ifc商場電子購物禮券條款及細則

### 1. 使用ifc商場電子購物禮券

- 1.1 ifc商場電子購物禮券(下稱“電子購物禮券”)只適用於參與商戶於ifc商場開設之專門店(下稱“接受禮券商戶”)。
- 2.1 會員可於ifc mall (Hong Kong)應用程式(下稱“應用程式”)上參閱接受禮券商戶的名單及數量。名單將不定時更改,而無須先行通知會員。
- 3.1 會員應在使用電子購物禮券前細閱使用指示。
- 4.1 會員須在每次使用電子購物禮券時選擇其價值。可供選擇的電子購物禮券價值視乎應用程式上顯示的會員帳號的禮券結餘而定。
- 5.1 使用電子購物禮券應以港幣100元為單位。輸入的數值如非港幣100元的整倍數將被下調至最接近港幣100元的整倍數。
- 6.1 確認電子購物禮券價值後,應用程式將產生一個電子購物禮券二維碼,該二維碼將於兩分鐘之內有效。
- 7.1 會員須向接受禮券商戶出示應用程式上的電子購物禮券二維碼,以供換領貨品及服務時於香港ifc商場商戶應用程式(下稱“商戶應用程式”)上進行驗證。會員必須出示應用程式上產生的電子購物禮券二維碼以作驗證。電子購物禮券二維碼的螢幕擷取畫面或複製圖片將不獲接受。
- 8.1 每個電子購物禮券二維碼只可供一次交易使用。
- 9.1 如電子購物禮券二維碼未能於兩分鐘有效時間內以商戶應用程式驗證,該電子購物禮券二維碼將失效,而該次使用將被視為不成功。電子購物禮券的價值將存回會員的電子購物禮券結餘。
- 10.1 會員應審慎確認交易時所使用之電子購物禮券的價值。會員在使用電子購物禮券後表示電子購物禮券價值或任何未用結餘有任何差異, ifc恕不受理任何賠償要求。
- 11.1 ifc商場電子購物禮券不可兌換現金或換成任何價值的實體貨品及服務。電子購物禮券不能用於(i) Apple Store、四季酒店或四季匯之交易;(ii) 購買任何999.9黃金、金粒、金條、及供金會(不包括飾金);(iii) 電訊服務、銀行及外幣找換服務的消費;(iv) 停車場的消費;(iv) 預付信用額,購買現金券、電子現金券或禮品卡及/或禮品卡的增值服務;(vi) 其他包括但不限於繳付公用機構的帳單,購買增值咭及增值服務的消費;或(vii) 於網上進行的消費項目、郵購、傳真或電話訂單及與ifc商場商戶的任何網路交易。使用電子購物禮券的交易將不允許退貨或退款。
- 12.1 除非得到ifc特別允許或同意,否則電子購物禮券不可於同一交易與ifc或參與商戶所提供之其他推廣、折扣、及禮券同時使用(包括但不限於ifc Dollars、ifc商場指定消費電子購物禮券、ifc商場指定餐飲消費電子禮券及Citi-ifc商場購物禮券)。
- 13.1 以電子購物禮券購買的所有貨品或服務均由相關接受禮券商戶提供予會員;就相關接受禮券商戶未能或延遲提供貨品或服務,或其中任何商戶所提供之貨品或服務的質素, ifc恕不負責。每家接受禮券商戶均須為其提供之貨品或服務承擔全部相關義務及責任。有關任何接受禮券商戶的貨品或服務的任何查詢、投訴及爭議,會員應直接向有關接受禮券商戶提出並尋求解決方法。
- 14.1 電子購物禮券如有遺失, ifc恕不賠償。電子購物禮券如過期, ifc恕不補發。
- 15.1 如會員知悉或懷疑其電子購物禮券在未經授權下遭盜用,應立刻通知ifc, ifc保留一切法律權利追究有關事宜。
- 16.1 ifc將保留不時修改有關換領及使用電子購物禮券的條款及細則的權利(包括換領禮券所需的積分或消費額),而無須先行通知會員。
- 17.1 ifc及接受禮券商戶保留權利修改、取消或暫停換領或使用電子購物禮券,以及可修改有關換領及使用電子購物禮券的條款與細則,而無須先行通知會員。
- 18.1 有關換領或使用電子購物禮券的所有事宜及爭議均應由ifc決定,且ifc的決定將為最終決定,並對會員具有約束力。

- 19.1 會員須負責確保電子購物禮券的使用符合電子購物禮券的條款及細則。ifc保留權利拒收任何不誠實、非法或重複使用的電子購物禮券，並可在會員故意不誠實使用應用程式時取消其CLUB ic會籍。
- 20.1 電子購物禮券僅供會員及附屬卡會員專用。會員或附屬卡會員不得明知而允許任何其他人士使用電子購物禮券。如會員或附屬卡會員得知或懷疑電子購物禮券被任何其他人士盜用，應立刻通知ifc。

## **2. ifc商場電子購物禮券結餘**

- 2.1. 在於接受禮券商戶使用電子購物禮券後或於會員轉送電子購物禮券予其附屬卡會員後，應用程式上的電子購物禮券結餘將會更新。
- 2.2. 會員須留意其電子購物禮券結餘。
- 2.3. 電子購物禮券的有效期如應用程式中所列。
- 2.4. 電子購物禮券列明的有效期屆滿後，任何剩餘的電子購物禮券將予作廢並從禮券結餘中扣除。

## **3. 會員及附屬卡會員之間轉送ifc商場電子購物禮券**

- 3.1. 電子購物禮券可由會員轉送予同一CLUB ic會籍帳號內的指定附屬卡會員。
- 3.2. 會員轉送電子購物禮券時，應審慎確認所轉送之電子購物禮券價值。會員無權在事後表示有任何差異，要求ifc賠償，恕不受理。
- 3.3. 會員及相關附屬卡會員的電子購物禮券結餘將在電子購物禮券轉送完成後更新。
- 3.4. 電子購物禮券轉送完成後將不得取消或撤回。