

ifc mall Christmas Redemption Programme 2020

Terms and Conditions for Participation

1. ifc mall Christmas Redemption Programme 2020 (hereinafter called "Promotion") is held from 23 November, 2020 to 27 December, 2020 or until stocks last (hereafter called "Promotional Period") in ifc mall (hereinafter called "mall"). Valid general ifc shoppers (hereinafter called "Shopper(s)") are eligible to participate in the Promotion.

Terms and Conditions for Shopper(s)

2. From 23 November, 2020 to 27 December, 2020 or until stocks last, eligible Shopper(s) who spend HK\$4,999 by electronic payment (Maximum two same-day sales receipts from two different shops, with each purchase of HK\$100 or above and transactions made by the same Shopper), but excluding purchases made by cash, purchase and use of cash and gift vouchers or gift cards, spending in Apple Store*, telecommunications services, banking and currency exchange services, online purchases, car parks, Four Seasons Hotel, Four Seasons Place, store credits, refundable deposits, store-value cards and any value added to store-value cards in mall during the Promotional Period, on the same day are entitled to receive CLUB ic membership with HK\$100 ifc mall e-Gift Vouchers (hereinafter called "CLUB ic e-Gift Voucher(s)") upon successful completion of CLUB ic membership registration. Photos and any images of the Gift(s) on communications collaterals are for reference only.

*ALL transactions made at Apple Store are not applicable to this promotion.

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^The redemption of ifc mall Conditional e-Gift Voucher is only available <u>every Fridays to Sundays and Public</u> <u>Holidays</u> during the Promotional Period until stocks last.

4. From 23 November, 2020 to 27 December, 2020 or until stocks last (except Lucky Draw), eligible Shopper(s) who spend HK\$9,000 or above by electronic payment (Maximum two same-day sales receipts from two different shops, with each purchase of HK\$100 or above and transactions made by the same shopper), but



excluding purchases made by cash, purchase and use of cash and gift vouchers or gift cards, spending in Apple Store*, telecommunications services, banking and currency exchange services, online purchases, car parks, Four Seasons Hotel, Four Seasons Place, store credits, refundable deposits, store-value cards and any value added to store-value cards in mall during the Promotional Period, on the same day are entitled to receive ONE LAGOM x AD VITAM Ceramic Aroma Diffuser Set (One ceramic diffuser in Light Pink/ Mint and 30ml fragrance spray), CLUB ic membership with ifc mall e-Gift Vouchers of respective value, ifc mall Conditional e-Gift Vouchers of respective value and ONE Lucky Draw entry to win designated ifc Points** (hereinafter called "Lucky Draw") upon the successful completion of CLUB ic membership registration, please refer to the chart below for details.

*ALL transactions made at Apple Store are not applicable to this promotion.

[^]The redemption of ifc mall Conditional e-Gift Voucher(s) is only available **every Fridays to Sundays and Public Holidays** during the Promotional Period until stocks last.

Net spending amount made on the same day	Gift	Additional rewards on Mondays to Sundays (Personal cap max. for 3 redemptions)	Additional rewards on Fridays to Sundays and Public Holidays only (Personal cap max. for 2 redemptions)	
HK\$3,000 – HK\$4,999	Not applicable	HK\$100 ifc mall e-Gift Vouchers for CLUB ic Members	Not applicable	
HK\$5,000 – HK\$8,999		HK\$200 ifc mall e-Gift Vouchers for CLUB ic Members	HK\$400 ifc mall Conditional e-Gift Vouchers for CLUB ic Members	
HK\$9,000 – HK\$17,999		HK\$400 ifc mall e-Gift Vouchers for CLUB ic Members and one Lucky Draw entry	HK\$800 ifc mall Conditional e-Gift Vouchers for CLUB ic Members	
HK\$18,000 - HK\$29,999	ONE LAGOM x AD VITAM Ceramic Aroma	HK\$800 ifc mall e-Gift Vouchers for CLUB ic Members and one Lucky Draw entry	HK\$1,600 ifc mall Conditional e-Gift Vouchers for CLUB ic Members	
HK\$30,000 - HK\$59,999	Diffuser Set (One ceramic diffuser in Light Pink/ Mint and 30ml fragrance spray)	HK\$1,400 ifc mall e-Gift Vouchers for CLUB ic Members and one Lucky Draw entry		
HK\$60,000 - HK\$119,999		HK\$2,800 ifc mall e-Gift Vouchers for CLUB ic Members and one Lucky Draw entry	HK\$2,400 ifc mall Conditional e-Gift Vouchers for CLUB ic Members	
HK\$120,000 - HK\$299,999		HK\$6,000 ifc mall e-Gift Vouchers for CLUB ic Members and one Lucky Draw entry		
HK\$300,000 - HK\$599,999		HK\$18,000 ifc mall e-Gift Vouchers for CLUB ic Members and one Lucky Draw entry		

^{**}The enrolment of Lucky Draw is only held <u>from 23 November, 2020 to 27 December, 2020 ("both dates inclusive").</u>



		HK\$38,000 ifc mall e-Gift	
HK\$600,000 –	ONE LAGOM x AD	Vouchers for CLUB ic	
HK\$999,999	VITAM Ceramic Aroma	Members and one Lucky	HK\$2,400 ifc mall
	Diffuser Set	Draw entry	Conditional e-Gift Vouchers
	(One ceramic diffuser in	HK\$80,000 ifc mall e-Gift	for CLUB ic Members
HK\$1,000,000 or above	Light Pink/ Mint and	Vouchers for CLUB ic	
	30ml fragrance spray)	Members and one Lucky	
		Draw entry	

- 5. Eligible Shopper(s) must present all the valid same-day original machine-printed sales receipts (with each purchase not less than HK\$100 and transactions made by the same shopper) with corresponding electronic payment vouchers (including credit card, EPS, Octopus, Apple Pay, Android Pay, Alipay, UnionPay and WeChat Pay) issued by different valid mall merchants on the day of purchase at the Gift Redemption Counter on Podium Level 2 next to TORY BURCH (Shop 2065) (Service hours: 10am 9:30pm daily) or at CLUB ic Lobby on U2, One International Finance Centre (For CLUB ic Members only; Service hours: 10am 8pm daily) to receive the Gift(s) and voucher(s).
- 6. Cash payments, cash vouchers, gift vouchers, gift cards, store value and refundable deposits are not eligible. Only credit card, EPS, Octopus, Apple Pay, Android Pay, Alipay, UnionPay and WeChat Pay payments are entitled to the Promotion. For spending with credit card, the amount of Eligible Spending is based on the net spending amount, which is the final amount charged to the credit card as shown on the credit card slip. The use of any discount offers, cash rebate, any forms of credit card rebate dollars like cash dollars and tips will not be taken into account. International Finance Centre Management Co., Ltd. (hereinafter called "ifc") reserves the right to request Shopper(s) to present the relevant credit card, EPS, Octopus, Apple Pay, Android Pay, Alipay, UnionPay and WeChat Pay interface, and/or identification documents for verification purpose and ensuring all valid payment(s) have been made by the same Shopper.
- 7. ifc reserves the right not to accept and/or recognise any receipt(s) which are deemed inappropriate, suspicious and/or invalid for redemption in the Promotion at its sole and absolute discretion. For any cases or suspected cases of dishonesty, ifc also reserves the right to seek assistance from the police.
- 8. For deposit receipts, detailed transaction particulars must be displayed including the corresponding merchandise information, deposit and balance payment information and unique serial number etc. The transaction(s) will be deemed as purchase of gift card if the corresponding information is not available on the receipt(s) and will be ineligible for membership registration and Gift and vouchers redemption.
- 9. The deposit and remaining balance settlement will be deemed as one transaction. Each eligible transaction can be registered once and by the same CLUB ic member only. Multiple registrations of the same transaction or by more than one member are not eligible. The deposit and remaining balance of each eligible transaction must be settled by the same member, and only the primary payer will be identified as the one to complete the transaction. If found re-application and/or multiple registrations, the corresponding transaction and/or redeemed gift and/or Vouchers will be retrieved and cancelled.



- 10. If the deposit receipt is used for gift redemption in any previous promotions (including but not limited to CLUB ic Flash Instant Rebate in May & June, July Rewards and Autumn Rewards 2020), the corresponding balance settlement cannot be used for gift redemption in this Promotion.
- 11. Each set of merchant sales receipt must match with the corresponding credit card receipt, and must be paid by the same CLUB ic Member with personal credit card only. Corporate credit cards are not accepted.
- 12. Only transactions settled by CLUB ic member's personal credit cards will be entitled to earn ifc Points. Cash, EPS, Octopus payment, spending in Apple Store, telecommunications services, banking and currency exchange services, car parks, Four Seasons Hotel, Four Seasons Place, store credits, refundable deposits, purchase of cash and gift vouchers, store-value cards, any value added to store-value cards and online purchases are not eligible for ifc Points registration. ifc reserves the right to reject the ifc Points registration request.
- 13. The eligible spending of a CLUB ic Master Member & Affiliated Member is counted individually. Same transaction settled by CLUB ic Master Member & Affiliated Member can only be registered for redemption once. Multiple redemptions of the same transaction are not eligible.
- 14. Valid receipts and corresponding electronic payment vouchers will be stamped by ifc authorised chop after redemption. Receipts that are not presented on the day of purchase will be regarded as invalid. Out-dated receipt(s), duplicate receipt(s), re-printed receipt(s), damaged receipt(s) and photocopied receipt(s) are not acceptable. Receipts that are under the same transaction will only be entitled to the redemption of Gift, CLUB ic e-Gift Vouchers, CLUB ic Conditional e-Gift Vouchers and Lucky Draw entry once. No receipt is allowed to be re-used for redemption in the Promotion.
- 15. All receipts presented for redemption of the Gift will not be eligible for refund. Any refund requests where receipts have been stamped by ifc will be rejected. In case of the registered transaction(s) have been refunded, the Gift will be revoked and the amount of ifc Points earned from the registered receipts will be voided.
- 16. Eligible Shopper(s) must successfully download "ifc mall (Hong Kong)" App and complete the registration of CLUB ic membership to receive CLUB ic e-Gift Vouchers, CLUB ic Conditional e-Gift Vouchers and enter the Lucky Draw. Eligible Shopper(s) who are unable to download "ifc mall (Hong Kong)" App or/and decline this invitation will be regarded as withdrawing from the redemption of this Promotion. ifc reserves the right to grant, refuse, suspend or terminate CLUB ic membership at its sole and absolute discretion.
- 17. For any eligible Shopper(s) who cannot complete the registration of CLUB ic membership to redeem the CLUB ic e-Gift Vouchers, CLUB ic Conditional e-Gift Vouchers and enter the Lucky Draw on the transaction date, ifc will first verify the validity of the receipts to Eligible Shopper(s) on the transaction date. Eligible Shopper(s) will then have a grace period of 7 days from the transaction date for CLUB ic membership registration and redemption by presenting the corresponding verified receipts at CLUB ic Lobby. Eligible Shopper(s) who are existing CLUB ic



Members or Affiliated Members are also eligible to receive the CLUB ic e-Gift Vouchers, CLUB ic Conditional e-Gift Vouchers and enter the Lucky Draw based on the spending listed in Clause 3.

- 18. Each eligible shopper can hold maximum one CLUB ic membership only. If found re-application of membership, the membership will be retrieved. ifc reserves the right to reject the re-application for membership of such member.
- 19. Sales personnel of mall tenants are not allowed to join this Promotion or join on behalf of Shopper(s) or CLUB ic Member(s).
- 20. The detailed terms and conditions of CLUB ic membership are available upon request.
- 21. CLUB ic e-Gift Voucher and CLUB ic Conditional e-Gift Voucher are available after login to CLUB ic account on "ifc mall (Hong Kong)" iPhone/Android applications and can only be used at outlets of the participating merchants at ifc mall. Please refer to the list of the participating merchants on the App. The CLUB ic e-Gift Vouchers will be valid from the date of issuance to 30 June, 2021 ("both dates inclusive") and the CLUB ic Conditional e-Gift Vouchers will be valid from the date of issuance to 28 February, 2021 ("both dates inclusive"). Other terms and conditions of CLUB ic e-Gift Vouchers apply.
- 22. Each eligible Shopper is entitled to one redemption per day (One Gift, One set of CLUB ic e-Gift Vouchers, One set of CLUB ic Conditional e-Gift Vouchers), and/or one Lucky Draw Entry during the Promotional Period. Any add-in or exchange of receipts and other additional same-day purchase(s) to be made subsequent to the redemption are not eligible for the redemption of the day.
- 23. Shopper(s) to redeem the Gift(s), CLUB ic e-Gift Voucher(s) and CLUB ic Conditional e-Gift Voucher(s) are responsible for inspecting upon redemption. Redeemed Gift(s), CLUB ic e-Gift Voucher(s) and CLUB ic Conditional e-Gift Voucher(s) cannot be returned, reissued, replaced or exchanged.
- 24. CLUB ic e-Gift Voucher and CLUB ic Conditional e-Gift Voucher cannot be used at the same time in each transaction.
- 25. All Gifts are offered on a first come, first served basis (Redeemable quantity: 12,990 sets of LAGOM x AD VITAM Ceramic Aroma Diffuser Set (One ceramic diffuser in Light Pink/ Mint and 30ml fragrance spray), while stocks last. The LAGOM x AD VITAM Ceramic Aroma Diffuser Set is available in Light Pink or Mint, subject to stock availability. In the event of Gifts going out-of-stock, announcement will be made on ifc inmall posters, ifc webpage and at Gift Redemption Counter on Podium Level 2; ifc shall reserve the right to substitute the Gift(s) in the event of out-of-stock without any prior notice.
- 25.1 All CLUB ic e-Gift Vouchers and CLUB ic Conditional e-Gift Vouchers are offered on a first come, first served basis, while stocks last. In the event of Voucher(s) going out-of-stock, the announcement will be made on ifc in-mall posters, ifc webpage and at Gift Redemption Counter on Podium Level 2; while



announcement made at Gift Redemption Counter on Podium Level 2 will be final. Please refer to the chart of redeemable quantity below.

Net spending amount made on the same day	Additional rewards on Mondays to Sundays (Personal cap max. for 3 redemptions)		Additional rewards on Fridays to Sundays and Public Holidays only (Personal cap max. for 2 redemptions)	
	Details	Redeemable quantity	Details	Redeemable quantity
HK\$3,000 – HK\$4,999	HK\$100 ifc mall e-Gift Vouchers for CLUB ic Members	7,000	Not applic	able
HK\$5,000 – HK\$8,999	HK\$200 ifc mall e-Gift Vouchers for CLUB ic Members	11,500	HK\$400 ifc mall Conditional e-Gift Vouchers for CLUB ic Members	5,500
HK\$9,000 – HK\$17,999	HK\$400 ifc mall e-Gift Vouchers for CLUB ic Members and one Lucky Draw entry	5,500	HK\$800 ifc mall Conditional e-Gift Vouchers for CLUB ic Members	2,800
HK\$18,000 - HK\$29,999	HK\$800 ifc mall e-Gift Vouchers for CLUB ic Members and one Lucky Draw entry	2,100	HK\$1,600 ifc mall Conditional e-Gift Vouchers for CLUB ic Members	800
HK\$30,000 - HK\$59,999	HK\$1,400 ifc mall e-Gift Vouchers for CLUB ic Members and one Lucky Draw entry	1,200		
HK\$60,000 - HK\$119,999	HK\$2,800 ifc mall e-Gift Vouchers for CLUB ic Members and one Lucky Draw entry	420		
HK\$120,000 - HK\$299,999	HK\$6,000 ifc mall e-Gift Vouchers for CLUB ic Members and one Lucky Draw entry	350	HK\$2,400 ifc mall Conditional e-Gift	1.000
HK\$300,000 - HK\$599,999	HK\$18,000 ifc mall e-Gift Vouchers for CLUB ic Members and one Lucky Draw entry	60	Vouchers for CLUB ic Members	1,000
HK\$600,000 - HK\$999,999	HK\$38,000 ifc mall e-Gift Vouchers for CLUB ic Members and one Lucky Draw entry	18		
HK\$1,000,000 or above	HK\$80,000 ifc mall e-Gift Vouchers for CLUB ic Members and one Lucky Draw entry	15		

25.2 Each eligible Shopper is entitled to one redemption per day and a maximum cap of <u>three redemptions for CLUB ic e-Gift Voucher</u> and <u>two redemptions for CLUB ic Conditional e-Gift Voucher</u> throughout the Promotional Period.



- 25.3 If specific CLUB ic e-Gift Vouchers and CLUB ic Conditional e-Gift Vouchers are going out-of-stock, Shopper(s) will be entitled to receive one set of the rewards of respective value at the next lower tier of spending amount, while stocks last. No other Gift or Gift Voucher will be substituted for eligible spending of HK\$5,000-HK\$8,999.
- 26. ifc reserves the right to capture the images of Shopper(s)' sales receipts and payment slips for internal control purposes. All such records will be destroyed after the completion of the Promotion. Shopper(s) who decline this arrangement will be regarded as withdrawing from the Promotion.
- 27. if c shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for personal injury which is suffered or sustained, as a result of taking or using any Gift(s) or voucher(s).
- 28. ifc is not responsible for any obligations and liabilities related to the goods and/or services provided by Lane Crawford.

29. Terms and Conditions for CLUB ic Conditional e-Gift Voucher(s)

- 29.1CLUB ic Conditional e-Gift Voucher is applicable to participating merchants listed on the App and on www.ifc.com.hk/en/condvoucherlist/. The list is subject to change without prior notice. Please refer to Appendix 1 for participating merchant list.
- 29.2 Please refer to Appendix 2 for full version of Terms and Conditions for ifc mall Conditional e-Gift Voucher.

30 Terms and Conditions for Lucky Draw

30.1 Each Shopper is eligible to enter the Lucky Draw with one chance only during the Promotional Period regardless of how many spending registrations a Shopper has registered and how much a Shopper has spent.

30.2 Total details of designated ifc Points and quantity of winner(s) is as follows:

ifc Points received from the Promotion	No. of winners
(Points are valid till 31 December 2021)	
1,000,000	1
500,000	3
300,000	5

30.3 Designated ifc Points will be credited to Member's account on or before 31 January, 2021 and the points are deemed as valid in 2021. The final amount of ifc mall CLUB ic e-Gift Vouchers as 2021 year-round rewards to be received by CLUB ic members via "ifc mall (Hong Kong)" iPhone/Android applications will be based on the final balance of ifc Points in 2021.



- 30.4 The Lucky Draw will be conducted on 4 January, 2021. The winners will be drawn randomly by the computer system of ifc. Once the Lucky Draw started, it cannot be restarted or cancelled under any circumstances, and the prize(s) cannot be exchanged. In case of any disputes, the decision of ifc shall be final.
- 30.5 Each winner will be notified by push notification via "ifc mall (Hong Kong)" iPhone/Android applications upon login to CLUB ic account and SMS text message on 5 January, 2021.
- 30.6 Results of the Lucky Draw will be announced in Sing Tao Daily and The Standard on 5 January, 2021.
- 30.7 Only CLUB ic Member ID will be collected for Lucky Draw purpose. All personal data collected by ifc from Participants will only be used for all purposes relating to the Lucky Draw and will not be used for any other purposes without the consent of the Participant, and will be destroyed in accordance with the Personal Data (Privacy) Ordinance (Cap. 486).

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- 31. The Promotion is bound by the above terms and conditions. ifc reserves the right to (except Lucky Draw) cancel, revise or suspend all or any part(s) of the Promotion, or the terms and conditions herein contained, at any time without prior notice or reason; may (but shall not be obliged to) give advance notice to Shopper(s) in the manner it deems appropriate in such cases.
- 32. The decision of ifc on all matters relating to, or in connection with, the Promotion shall be final and binding on all parties concerned.
- 33. In case of discrepancies between the English and Chinese versions of these terms and conditions, the English version shall prevail.
- 34. These terms and conditions shall be construed and governed by the laws of the Hong Kong Special Administrative Region of the People's Republic of China.



Appendix 1. Participating merchant list for ifc mall Conditional e-Gift Voucher (As of 19/11/2020)

Shop Name	Shop No.	Shop Name	Shop No.
45R	3083	Clarins	1089
7 For All Mankind	3085C	Clé de Peau Beauté	1059A
ACCA KAPPA	1040A	Club Monaco	1039
Aesop	1088B	COS	1063
agnès b. LA LOGGIA bis	3002-05	COVA	3022A
AIGLE	3089	Crystal Jade La Mian Xiao Long Bao	2018-20
Alexandre Zouari	1019C	Cuisine Cuisine	3101-07
alice + olivia by Stacey Bendet	3078B	Dalloyau	2028
Annoushka	2027	Dear Lilly	4010
ANTEPRIMA	3079-80	DECORTÉ	1065
APIVITA	1033	DEVIALET	1025A
APM Monaco	1062	Dior Beauty	1076
Arc'teryx	3081	diptyque	1083
Atelier Cologne	1008	Dolce&Gabbana Beauty	1056-57
Aveda	1033	Duck& Waffle	1081
ba&sh	3085A	dunhill	2089B
Baked Indulgence	Kiosk LA2	EMILIO PUCCI	2090
BANG & OLUFSEN	2008-09	EMPHASIS	1018A
BEYORG® Beyond Organic	1091B	Enoteca	2001A
BOBBI BROWN	1085	Ermenegildo Zegna	2050-53
Boggi Milano	1099	FALKE	3092B
Bookazine	3092C	flannel flowers	1040B
BOOKIDZINE	3092D	Fook Ming Tong Tea Shop	3006
BORA AKSU	3078A	FRED	2023
BOTTEGA VENETA	2038	French Window Brasserie and Bar	3101-07
BOUCHERON	2028A	fresh	1086
Brooks Brothers	1096A	FREYWILLE	2085
Brunello Cucinelli	2037	Georg Jensen	2030
BVLGARI	2056	GEOX	1020
CALVIN KLEIN UNDERWEAR	1096B	Givenchy	2061
CALVIN KLEIN PERFORMANCE	1097	Glasstique	1001
Canada Goose	2088	GODIVA Chocolatier	1029-30
CHAUMET	2055	Golden Goose Deluxe Brand	2087
Chloé	2081	Greyhound Café	1082
Chopard	2045	GUCCI	2066
CHOW SANG SANG	1011-12	HOBBS	3027
city'super	1041-49	Hugo Boss	1026-27



Shop Name	Shop No.	Shop Name	Shop No.
ISOLA bar + grill	2075	Nespresso	1058A
IWC Schaffhausen	1003A	OLIVER PEOPLES	2005
Jaeger-LeCoultre	1009A	OMEGA	1005A
Kee Wah Bakery	1018B	PANERAI	1003B
Kiehl's Since 1851	1059B	Penhaligon's	3025A
Kiton	2062	Pierre Hermé Paris	2029
L'OCCITANE	1095	POLA	1091A
la famille	3098B	Pomellato	2039
La Maison du Chocolat	2006	PONG	4011
La Prairie	1077	PRIVATE i SALON	3029-30
LA RAMBLA by Catalunya	3071-73	Qeelin	2059
Lady M New York	2096A	Ramen House Konjiki Hototogisu	3020
LALIQUE	2025	RED Valentino	3086-87
LANCÔME	1090	RITUALS	1066
Lane Crawford	3031-70	Rue Madame	3082A
Lane Crawford Home	4008	Salvatore Ferragamo	2057
Laurèl	2084	Samsonite	2013
Le Labo	3007	Sandro	1037
Le Salon de Thé de Joël Robuchon	2045A	sen-ryo	3099-3100
Lei Garden	3008-11	Sephora	1073-75
Leica Store	2026	SERGE LUTENS	2004A
LensCrafters	1016	SHAKE SHACK	4018
Life Digital - Gadgets	2015	SHÈ	3025-26
LIFETASTIC Patisserie	2096B	Shikigiku Japanese Restaurant	4001-07
Linda Farrow	2089A	SHISEIDO	1087
LIQUID GOLD	2001B	sugarfina	1023
LOEWE	2060	sunglass hut	2034
LONGCHAMP	1051	Sweaty Betty	1028
LORO PIANA	2046-47	Tea WG Salon & Boutique	1022
Maje	1052B	The Glasshouse	4009
(MALIN+GOETZ)	1080	Theory	1052A
Max Mara	2077-79	Tiffany & Co.	2058
MAX&Co.	1053A	TOM FORD	2048-49
MIKIMOTO	2035	TORY BURCH	2065
Moncler	2067-69	TUMI	2010
Montblanc	1005B&C	VALENTINO	2070-71
mtm labo	1035	Valextra	2080
my NAIL NAIL	3028	VICTORINOX	3090
NARS	1093	VILEBREQUIN	3092A



Shop Name	Shop No.
Watson's Wine	3019
Whistles	1036
Yo Mama	3098A
Yoku Moku	3021



Appendix 2. Terms and Conditions for ifc mall Conditional e-Gift Voucher

1. Use of ifc mall Conditional e-Gift Voucher

- 1.1. ifc mall Conditional e-Gift Voucher (hereinafter called "Conditional e-Gift Voucher") can only be used at outlets of the participating merchants at ifc mall ("Voucher Participating Merchants").
- 1.2. Members can refer to the list of shop names and numbers of Voucher Participating Merchants on the "ifc mall (Hong Kong)" App (hereinafter called "App"). The list is subject to change from time to time without prior notice to Members.
- 1.3. Member should carefully read the instructions for usage prior to using Conditional e-Gift Vouchers.
- 1.4. Members shall select the Conditional e-Gift Voucher value upon each usage. The Conditional e-Gift Voucher value available is subject to a Member's Voucher Balance as shown on the App.
- 1.5. The usage of Conditional e-Gift Voucher should be in units of HK\$400, and can be used upon spending of every HK\$800. A maximum of 5 vouchers can be used in a single transaction i.e. members can use up to HK\$2,000 Conditional e-Gift Voucher for a single spending of HK\$4,000 or more. If the entered value is not a multiple of HK\$400, the entered value will be rounded down to the nearest multiple of HK\$400.
- 1.6. Upon the confirmation of Conditional e-Gift Voucher value, a Conditional e-Gift Voucher QR code will be generated and will be valid for two minutes.
- 1.7. Members are required to present the Conditional e-Gift Voucher QR code on the App to staff of Voucher Participating Merchant for validation on the Hong Kong ifc mall Merchant iPhone/Android Mobile Application ("Merchant App") at the point of redemption of goods and services. A Member must present the Conditional e-Gift Voucher QR code as generated on the App for validation. Screenshot and replication of Conditional e-Gift Voucher QR code in any form will not be accepted.
- 1.8. Each Conditional e-Gift Voucher QR code can be used once and for one transaction only.
- 1.9. If the Conditional e-Gift Voucher QR code is not validated by the Merchant App within the 2-minute effective time, the Conditional e-Gift Voucher QR code will expire and the redemption will be deemed unsuccessful. The value of the Conditional e-Gift Voucher shall be credited back to the Member's Voucher Balance.
- 1.10. Members should carefully check the value of Conditional e-Gift Voucher to be used at the time of transaction.
 Members are not entitled to claim any purported discrepancy in the value of a Conditional e-Gift Voucher or any unused credit after the Conditional e-Gift Voucher is redeemed.
- 1.11. Conditional e-Gift Voucher cannot be converted into or exchanged for cash, paper Gift Voucher or other gift vouchers, goods or services of any value. No exchange or refund will be provided when using the Conditional e-Gift Voucher.
- 1.12. Unless otherwise specified or agreed by ifc or the relevant Voucher Participating Merchant, Conditional e-Gift Voucher cannot be used in conjunction with other types of gift vouchers, offers, promotions or discounts provided by ifc or the Voucher Participating Merchant. Conditional e-Gift Voucher may not apply on specific products, please check with Participating Merchants for details.
- 1.13. All goods or services purchased with Conditional e-Gift Voucher are provided to a Member by the relevant Voucher Participating Merchant, and ifc is not responsible for any failure or delay by any Voucher Participating Merchants in providing goods or services or the quality of any goods or services provided by any of them. Each Voucher Participating Merchant is solely responsible for all obligations and liabilities related to the goods or



- services provided by it. A Member should address and resolve any enquiries, complaints and dispute relating to the goods or services provided by any Voucher Participating Merchant with that Voucher Participating Merchant directly.
- 1.14. ifc will not accept any claim for the loss of Conditional e-Gift Voucher, and will not replace Conditional e-Gift Voucher in case of expiration, defacement, damage or loss.
- 1.15. If a Member knows or suspects of unauthorised use of his/her Conditional e-Gift Voucher, the Member should inform ifc immediately, ifc reserves all legal rights to pursue the matter.
- 1.16. ifc reserves the right to change the terms and conditions regarding redemption and use of Conditional e-Gift Voucher (including the amount of spending required for redemption) from time to time without prior notice to Members.
- 1.17. ifc and Voucher Participating Merchants reserve the right to amend, cancel, or temporarily suspend redemption or use of Conditional e-Gift Voucher and change the terms and conditions relating to redemption or use of Conditional e-Gift Voucher without prior notice to Members.
- 1.18. All matters and disputes relating to the redemption or use of Conditional e-Gift Vouchers shall be determined by ifc and ifc's decision is final and binding on Members.
- 1.19. It is Member's responsibility to ensure the usage of Conditional e-Gift Vouchers complies with the applicable terms and conditions of Conditional e-Gift Voucher, if creserves the right to reject any dishonest, illegal, repeated use of Conditional e-Gift Voucher as well as cancel the CLUB ic membership on any deliberate dishonest use of the App.
- 1.20. The Conditional e-Gift Vouchers are for the sole and exclusive use by a Member. Member shall not knowingly allow any other person to use Conditional e-Gift Vouchers. Member shall notify ifc immediately if he/she knows or suspects of use of Conditional e-Gift Vouchers by any other person.

2. ifc mall Conditional e-Gift Voucher Balance

- 2.1. Conditional e-Gift Voucher Balance on the App will be updated after the use of Conditional e-Gift Voucher at Voucher Participating Merchant.
- 2.2. Members are solely responsible for keeping track of their Voucher Balance.
- 2.3. Conditional e-Gift Vouchers are valid until 28 February 2021 as specified in the Voucher Balance on the App.
- 2.4. Upon the expiration of the stated validity period of the Conditional e-Gift Voucher, any remaining Conditional e-Gift Voucher will be forfeited and deducted from the Voucher Balance.